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November 30, 2005

Patrick W. Turner
General Counsel-South Carolina

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2005 NOV 30 PM 3:02
SC PUBLIC SERVICE
COMMISSION

Mr. Charles Terreni
Chief Clerk of the Commission
Public Service Commission of South Carolina
Post Office Drawer 11649
Columbia, South Carolina 29211

Re: Petition of BellSouth Telecommunications, Inc. to Deregulate Voice Mail
Docket No. 2005-315-C

Dear Mr. Terreni:

Enclosed for filing are the original and ten copies of: (1) the verified direct testimony of BellSouth Telecommunications, Inc. (BellSouth) witness Steven L. Inman; and (2) BellSouth's Motion for Expedited Ruling on Petition on the Basis of Verified Testimony. BellSouth has consulted with the Office of Regulatory Staff ("ORS"), which is considered a party to this proceeding by virtue of S.C. Code Ann. §58-4-10(B), and the ORS has confirmed that it has no objection to BellSouth's Petition in this docket. There are no other parties to this proceeding.

Given that BellSouth's Petition is supported by verified testimony, that the ORS has no objection to BellSouth's Petition, and that no other person or entity has intervened in this proceeding, BellSouth respectfully requests the Commission to grant its Petition at the earliest possible Agenda Session on the basis of the verified testimony in the record in this proceeding.

Copies of the enclosed documents are being served on the Office of Regulatory Staff.

Sincerely,

Patrick W. Turner

PWT/nml

Enclosure

cc: Jeffrey M. Nelson, Esquire
F. David Butler, Esquire
Joseph Melchers, Esquire
Jocelyn G. Boyd, Esquire

DM5 #612086

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SC PUBLIC SERVICE
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RECEIVED

1 BELL SOUTH TELECOMMUNICATIONS, INC.
2 VERIFIED DIRECT TESTIMONY OF STEVEN L. INMAN
3 BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

4 DOCKET NO. 2005-315-C

5 NOVEMBER 30, 2005

6

7 Q. PLEASE STATE YOUR NAME, YOUR POSITION WITH BELL SOUTH
8 TELECOMMUNICATIONS, INC. ("BELL SOUTH") AND YOUR
9 BUSINESS ADDRESS.

10

11 A. My name is Steven L. Inman. I am employed by BellSouth as Director –
12 Regulatory for the nine-state BellSouth region. My business address is 675
13 West Peachtree Street, Atlanta, Georgia 30375.

14

15 Q. PLEASE PROVIDE A BRIEF DESCRIPTION OF YOUR BACKGROUND
16 AND EXPERIENCE.

17

18 A. I have 30 years experience in the telecommunications industry. I began my
19 career with South Central Bell (a predecessor of BellSouth) in 1975, shortly
20 after I graduated from the University of Tennessee with a Bachelor of Science
21 degree in Electrical Engineering. I have been a director in BellSouth's
22 regulatory department for 10 years. I have experience in various matters,

1 including engineering, cost studies, pricing, jurisdictional separations, and
2 regulatory matters.

3

4 Q WHAT IS THE PURPOSE OF YOUR TESTIMONY?

5

6 A. The purpose of my testimony is to provide evidence in support of BellSouth's
7 Petition to Deregulate Voice Mail, which was filed in this Docket on October
8 4, 2005. I will explain what BellSouth is asking the Commission to do in this
9 proceeding, and I will identify the BellSouth services that are the subject of its
10 Petition. I also will identify the statutory basis for BellSouth's Petition, and I
11 will explain that voice mail service, its functional equivalent, or substitute
12 services are available from many regulated and unregulated providers
13 throughout BellSouth's operating territory in South Carolina.

14

15 Q. WHAT IS BELL SOUTH ASKING THE COMMISSION TO DO IN THIS
16 PROCEEDING?

17

18 A. BellSouth is asking the Commission to enter an Order stating that it will not
19 regulate business or residential voice mail offerings in any exchanges in
20 BellSouth's operating territory in South Carolina.

21

22 Q. CAN YOU IDENTIFY THE BELL SOUTH SERVICES THAT ARE THE
23 SUBJECT OF BELL SOUTH'S PETITION?

1

2 A. Yes. The tariff pages set forth in Exhibit SI-1 to my testimony (which
3 currently are on file with the Commission) identify each BellSouth service that
4 is the subject of BellSouth's Petition. For ease of reference, these services are
5 collectively identified as "voice mail" in this testimony.

6

7 Q. WHAT IS THE STATUTORY BASIS FOR BELL SOUTH'S REQUEST?

8

9 A. S.C. Code Ann. §58-9-280(G)(1) provides that "[t]he Commission shall not
10 regulate a service for which competition exists if the market for that service is
11 sufficiently competitive to protect the public interest." Under this statute,
12 "[c]ompetition exists for a particular service if, for an identifiable class or
13 group of customers in an exchange, group of exchanges, or other clearly
14 defined geographical area, the service, its functional equivalent, or a substitute
15 service is available from two or more providers."

16

17 Q. IN BELL SOUTH'S OPERATING TERRITORY IN SOUTH CAROLINA, IS
18 VOICE MAIL SERVICE, ITS FUNCTIONAL EQUIVALENT, OR
19 SUBSTITUTE SERVICES AVAILABLE FROM PROVIDERS OTHER
20 THAN BELL SOUTH?

21

1 A. Yes. The market for voice mail service and substitute services¹ in South
2 Carolina is highly competitive and diverse. Business and residential customers
3 in BellSouth's territory can choose among voice mail service or substitute
4 services that are available from BellSouth, from many other regulated
5 providers, and from many unregulated providers (including providers of
6 professional answering services, retailers, providers of voice processing
7 equipment, wireless service providers, and providers of Internet-based
8 services).

9
10 Q. ARE VOICE MAIL SERVICE OR SUBSTITUTE SERVICES THAT ARE
11 OFFERED BY OTHER INCUMBENT LOCAL EXCHANGE COMPANIES
12 ("ILECS") IN SOUTH CAROLINA REGULATED?

13
14 A. Not to my knowledge. I am not aware of any other ILEC that references voice
15 mail service in its tariffs that are on file with the Commission.

16
17 Q. IS VOICE MAIL SERVICE UNREGULATED IN OTHER STATES IN
18 BELL SOUTH'S OPERATING REGION?

19
20 A. Yes. Voice mail service is unregulated in each of the other eight states in
21 BellSouth's region.

¹ For ease of reference, I will use the term "substitute services" to indicate both substitute services and functionally equivalent services in the remainder of this

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At the time BellSouth filed its Petition, voice mail service was unregulated in seven of the other eight states in BellSouth’s region. After the Petition was filed, the Louisiana Public Service Commission accepted BellSouth’s request to deregulate voice mail service effective November 25, 2005. Exhibit SI-2 is a copy of BellSouth’s request, the second page of which bears the Louisiana Commission’s “accepted” stamp.

Accordingly, South Carolina is the only state in BellSouth’s region in which voice mail service is regulated.

Q. IN BELLSOUTH’S OPERATING TERRITORY IN SOUTH CAROLINA, ARE VOICE MAIL SERVICE AND/OR SUBSTITUTE SERVICES AVAILABLE FROM REGULATED WIRELINE PROVIDERS?

A. Yes. Many regulated wireline providers, some of which are identified in Exhibit SI-3, make voice mail service and/or substitute services available to residential and/or business customers in BellSouth’s operating territory in South Carolina. A review of the websites for several of these providers – including AT&T, MCI, ITC^DeltaCom, NuVox, Charter Communications, Time Warner, and TelCove – shows these companies are offering some type of voice mail service.

testimony.

1

2 Q. IN BELLSOUTH'S OPERATING TERRITORY IN SOUTH CAROLINA,
3 ARE VOICE MAIL SERVICE AND/OR SUBSTITUTE SERVICES
4 AVAILABLE FROM UNREGULATED PROVIDERS?

5

6 A. Yes. Voice mail service and/or substitute services are available from
7 unregulated providers, including providers of professional answering services,
8 retailers, providers of voice processing equipment, wireless service providers,
9 and providers of Internet-based services.

10

11 **1. Professional Answering Services**

12 As indicated by Exhibit SI-4, many unregulated providers of professional
13 answering services make voice mail service (or substitute services) available to
14 residential and business customers in BellSouth's territory. These services
15 typically involve tele-messaging call centers that are staffed by live operators
16 who provide an array of services, such as answering calls, taking messages,
17 and forwarding calls to their clients. Many of these companies, like Ameri-Tel
18 Message Center, Answer MTI, and Telequest Communications, are listed in
19 The Real Yellow Pages® from BellSouth.

20

21 **2. Retailers**

22 As indicated by Exhibit SI-5, many unregulated retail stores offer standalone
23 answering machines as well as telephones that also function as an answering

1 machine that make voice mail service (or substitute services) available to
2 residential and business customers in BellSouth's territory. A significant
3 number of retailers -- including Target, Circuit City, Home Depot, OfficeMax,
4 CVS, Kmart, Office Depot and Best Buy -- offer a number of sophisticated
5 standalone digital answering machines, as well as telephones that also function
6 as answering machines, at competitive prices. The most basic, inexpensive
7 answering machines provide a method of answering calls and recording
8 messages, turning on a light to indicate that messages have been received, and
9 allowing call screening. The more sophisticated answering machines bundle
10 features such as date and time stamping and remote retrieval with cordless and
11 wire phone sets that include graphic displays, specialized ring tones, and many
12 other features. For example, Best Buy's website recently included over 25
13 answering machine products available for purchase.

14 15 **3. Voice Processing Equipment**

16 As indicated by Exhibit SI-6, many unregulated equipment vendors offer voice
17 processing equipment that make voice mail service (or substitute services)
18 available to business customers in BellSouth's territory. Unregulated
19 equipment vendors in South Carolina -- including Omni Telecommunications,
20 Charleston Telecommunications Consulting, and 2K Communications, Inc. --
21 typically offer such equipment in the form of a Key System or PBX. Also,
22 Key and PBX manufacturers such as Lucent, Centrepont Technologies, and
23 Nortel offer voice-processing equipment specifically designed to complement

1 and interact with their systems. This enables businesses to provide their own
2 voice mail service and to resell their services to others.

3
4 **4. Wireless Services**

5 As indicated by Exhibit SI-7, many unregulated wireless providers make voice
6 mail service (or substitute services) available to residential and business
7 customers in BellSouth's territory. Wireless providers – including Sprint
8 Nextel, T-Mobile, Cingular Wireless, SunCom and Verizon Wireless – often
9 make voice mail service available as part of their basic monthly service
10 package.

11
12 **5. Internet-Based services.**

13 As indicated by Exhibit SI-8, many unregulated Internet-based service (VOIP)
14 providers, such as VONAGE, AT&T, and Primus/Lingo, make voice mail
15 service (or substitute services) available to residential and business customers
16 in BellSouth's South Carolina territory. Customers can retrieve their voice
17 mail messages via the Internet and are often able to use this type of service at
18 no additional charge in connection with promotions offered by Internet service
19 providers. Additionally, consumers can retrieve their voice mail messages
20 through their email accounts (such as Yahoo!®) for a nominal fee.

21
22 Q. IS THE MARKET FOR VOICE MAIL SERVICE AND SUBSTITUTE
23 SERVICES SUFFICIENTLY COMPETITIVE TO PROTECT THE PUBLIC

1 INTEREST?

2

3 A. Yes. As noted above, voice mail service (or substitute services) is available
4 from many providers throughout the state of South Carolina, and this intense
5 competition has developed – and flourished – as a result of market forces, not
6 government mandates. This vigorous competition means that the market is
7 more than sufficiently competitive to protect the public interest. It affords
8 consumers the ability to choose among a variety of innovative products and
9 services that are available from an array of firms at competitive prices.

10

11 In a free market society like ours, the public interest is best served by letting
12 the market work and imposing regulation only where there is a market failure.
13 Clearly, there is no market failure in the market for voice mail service and
14 substitute services. Removing regulation that applies to some, but not all,
15 providers of these services will further enhance this vigorous competition by
16 allowing all competitors in this market to respond to market forces more
17 quickly and more efficiently without incurring the time and expense of
18 complying with regulatory requirements that clearly are not necessary to
19 protect the public interest.

20

21 Q. IN SUMMARY, WHAT IS BELL SOUTH ASKING THE COMMISSION TO
22 DO IN THIS DOCKET?

23

1 A. BellSouth is asking the Commission to enter an Order stating that it will not
2 regulate business or residential voice mail offerings in any exchanges in
3 BellSouth's operating territory in South Carolina.
4

5 Q. DOES THIS CONCLUDE YOUR TESTIMONY?
6

7 A. Yes.
8
9
10

11 #611397
12

AFFIDAVIT

STATE OF Georgia)
COUNTY OF Fulton)

Before me, the undersigned authority, duly commissioned and qualified in and for the State and County aforesaid personally came and appeared Steven L. Inman who, being by me first duly sworn, deposed and said that:

1. I, Steven L. Inman, am employed by BellSouth Telecommunications, Inc. as Director – Regulatory.

2. I have read my foregoing Verified Direct Testimony of Steven L. Inman in Docket No. 2005-315-C, which is dated November 30, 2005 and consists of ten (10) pages and eight (8) Exhibits.

3. The contents of my foregoing testimony are true to the best of my knowledge.

Steven L. Inman
AFFIANT

Sworn to and subscribed before me this 21st day of November, 2005.

Micheale F. Bixler
NOTARY PUBLIC

My Commission Expires: MICHEALE F. BIXLER
Notary Public, Douglas County, Georgia
My Commission Expires November 3, 2008

[SEAL]

BELLSOUTH
 TELECOMMUNICATIONS, INC.
 SOUTH CAROLINA
 ISSUED: February 15, 2000
 BY: President - South Carolina
 Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Fourth Revised Page 1
 Cancels Third Revised Page 1

EFFECTIVE: February 29, 2000

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE --
 INTRASTATE ONLY PRICE LIST**

(C)

D2.1 General

D2.1.1 Classes of Service

A. MemoryCall® Answering Service (MAS) - Residence/Business

Provides a telephone answering and message recording service for residential and business customers. The service allows a call to be answered when the called party is on the telephone *or* unavailable. A greeting in the subscriber's own voice can be delivered to the calling party and a message from that calling party can then be recorded. The messages are stored so that the subscriber can retrieve them at any time from any tone capable telephone. The calling party simply leaves a message and terminates the call. Where available, subscribers may be able to respond to messages without generating a call. Auxiliary calling features are required with this service. The MemoryCall® Answering service parameters are:

	Residence	Business
- Number of Messages	30	30
- Message Length	2 minutes	2 minutes
- New Message Retention	14 days	14 days
- Archived Message Retention	3 days	5 days

B. Memory Call® Answering Service - Residence Personal Mailbox/Business Extension Mailbox

Provides all the functions of MAS, and has one additional feature. The subscriber may create sub-mailboxes for other users and give callers the option to leave a private message for a specific person who has a sub-mailbox. The service will provide one main mailbox and up to three sub-mailboxes. Auxiliary calling features are required with this service. The parameters for the MAS-Personal Mailbox for residence customers and the MAS-Extension Mailbox for business customers are:

- Number of Messages	40
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

C. MemoryCall® Dormitory Answering Service (MDAS) - Business

Provides all the functions of MAS-Business. Auxiliary Calling Features are required with this service. This feature is for the University Dormitory Market only. The MemoryCall® Dormitory Answering service parameters for Dormitory customers are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	3 days

D. MemoryCall® Answering Service Plus (MASP) - Residence/Business

MemoryCall® Answering Service Plus (MASP) has all the functions of MAS-Business, and two additional functions. The calling party may have the option of being transferred to a secretary or operator. The subscriber may also customize his mailbox to signal a pager that a message has been left. This service allows for caller prompting. Auxiliary calling features are required. The MemoryCall® Answering Service Plus parameters for Residence/Business customers are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

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TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: February 15, 2000
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Third Revised Page 2
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

E. MemoryCall® Basic Voice Messaging Service (MBVMS)

Basic Voice Messaging Service is a stand alone Voice Messaging (Mail) Service. This service provides a private voice mailbox for the subscriber. A caller can leave a message for the mailbox subscriber by calling the MemoryCall® service access number and then entering the subscribers mailbox number. It is useful in situations where subscribers who are traveling or mobile may call into the mailbox at any time from any tone capable telephone and retrieve their messages. The subscriber can leave messages for other MemoryCall® service subscribers through the send feature in his mailbox. The subscriber can record a message one time and have it delivered automatically to the mailbox(es) of another subscriber or multiple subscribers. Additional features of the service allow a subscriber: to skip messages, to edit or delete messages when necessary, and the subscriber may also customize his mailbox to signal a pager that a message has been left. There is caller prompting. This service does not answer a phone line. No auxiliary features are required. The MemoryCall® Basic Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

F. MemoryCall® On CALL Mailbox Service - Business

Provides the subscriber with the functions of the MemoryCall® Answering Service Plus mailbox. The On CALL mailbox may be used when a small business customer finds that his telephone service is out of commission or when another emergency situation requires its use. The service may be accessed via Remote Access to Call Forwarding or Call Forwarding - Variable, regulated features that the customer may purchase separately from the Company's General Subscriber Services Tariff. Suspension of service is not available with this feature.

The parameters for the mailbox are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

G. MemoryCall® MessageLINK service - Residence/Business

MemoryCall® MessageLINK service is a stand alone voice message mailbox service. It allows subscribers to have voice mail capability, independent from a land-based telephone line. The feature provides the same mailbox capabilities as the MemoryCall® Answering Service Plus mailbox, which offers outdial notification and pager notification when messages are received. The mailbox is accessed via the Surrogate Client Number (SCN) feature available from the Company's General Subscriber Services Tariff. The subscriber to this feature understands that the number of forwarding paths may be restricted in this application in order to protect the integrity and quality of other MemoryCall® services offered by the Company.

The MemoryCall® MessageLINK service parameters are:

- Number of Messages	30
- Message Length	2 minutes
- New Message Retention	14 days
- Archived Message Retention	5 days

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SOUTH CAROLINA
ISSUED: February 15, 2000
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

First Revised Page 2.1
Cancels Original Page 2.1

EFFECTIVE: February 29, 2000

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

H. MemoryCall® Disaster Recovery Voice Messaging Service (MDRVMS)

Provides the subscriber with all of the functions of Basic Voice Messaging Mailbox, but with the following differences: reduced message capacity and reduced usage. MDRVMS is suited for use when a "backup" to premise based voice messaging is needed. A minimum number of MDRVMS mailboxes is required. This service does not answer a phone line. The MemoryCall® Disaster Recovery Voice Messaging service parameters are:

- Number of Messages	20
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days
- Personal Greeting Length	45 seconds
- Minutes of Usage Included	30 minutes

I. MemoryCall® Deluxe Voice Messaging Service (MDVMS)

Provides the subscriber with all functions of MASP and Basic Voice Messaging Service. In addition to these functions, the Deluxe subscriber has the capability to provide Home and Guest Mailbox service (OCTEL, only), Extended Absence Greeting and Future Delivery. MDVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days

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SOUTH CAROLINA
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NON-REGULATED SERVICES PRICING GUIDE

Third Revised Page 3
Cancels Second Revised Page 3
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

J. MemoryCall® Deluxe Economy Voice Messaging Service (MDECVMS)

Provides the subscriber with all functions of MemoryCall® Deluxe Voice Messaging service but with the following differences: increased greeting length and fewer minutes of usage. MDECVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Economy Voice Messaging service parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days
- Personal Greeting Length	2.5 minutes
- Minutes of Usage Included	90 minutes

K. MemoryCall® Deluxe Expanded Voice Messaging Service (MDEXVMS)

Provides the subscriber with all functions of MemoryCall® Deluxe Voice Messaging service but with the following differences: increased message capacity, increased minutes of usage, and increased greeting length. MDEXVMS requires a one-to-one relationship between a mailbox and a unique telephone number. Auxiliary calling features are required. The MemoryCall® Deluxe Expanded Voice Messaging service parameters are:

- Number of Messages	80
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days
- Personal Greeting Length	60 seconds
- Minutes of Usage Included	300 minutes

L. Service Agreement: Government and Education and Business

1. MemoryCall® Basic Voice Messaging Service

Provides all the functions of MBVMS, but the subscriber must sign a Service Agreement as described in D1.2.1. The Service Agreement offers a subscriber two pricing options: A 120 minute threshold usage option and a 160 minute threshold usage option. The option may be selected for the following service agreement periods: twelve months, thirty-six months, sixty months. The parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	7 days

OFFICIAL APPROVED VERSION, RELEASED BY BSIHQ

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Fifth Revised Page 4
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

L. Service Agreement: Government and Education and Business (Cont'd)

2. MemoryCall® Deluxe Voice Messaging Service

Provides all the functions of MDVMS, but the subscriber must sign a Service Agreement as described in D1.2.1. The Service Agreement offers a subscriber two pricing options: A 120 minute threshold usage option and a 160 minute threshold usage option. The option may be selected for the following service agreement periods: twelve months, thirty-six months, sixty months. The parameters are:

- Number of Messages	30
- Message Length	3 minutes
- New Message Retention	14 days
- Archived Message Retention	14 days

M. (DELETED)

(D)

N. (DELETED)

(D)

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BELLSOUTH
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SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Fourth Revised Page 5
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

N. (DELETED)

(D)

O. (DELETED)

(D)

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SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Eighth Revised Page 6
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

O. (DELETED)

(D)

P. MemoryCall® Voice Messaging Service (MVMS)

Provides the subscriber with all the functions of MemoryCall® Deluxe Voice Messaging Service except the group distribution list capability. MemoryCall® Voice Messaging Service (MVMS) requires a one-to-one relationship between a mailbox and a unique telephone line. Auxiliary calling features are required. The MVMS parameters are:

- Number of Messages 30
- Message Length 2 minutes
- New Message Retention 14 days
- Archived Message Retention 7 days
- Personal Greeting Length 1.5 minutes

Q. MemoryCall® Integrated Voice Fax Service

MemoryCall® Integrated Voice Fax Service is used in conjunction with a business line. It stores both voice and fax messages in a private mailbox by using call forwarding features. The voice fax system can notify the subscriber of messages received by outdial to a pager, outdial to a telephone number, and/or message waiting indication. This service also provides limited fax broadcast capabilities which allow documents to be sent at one time to multiple fax mailboxes, based on pre-defined lists. Additionally, this service allows the subscriber to add voice comments to a fax before sending it to others. MemoryCall® Integrated Voice Fax Service is available where facilities permit. The Company will determine the mailbox location and all long distance charges to and from the mailbox will be the responsibility of the subscriber and /or his customers. Auxiliary calling features are required. The MemoryCall® Integrated Voice Fax Service parameters are:

- Maximum Number of Voice Messages 30
- Maximum Number of Fax Pages 100
- Maximum Number of Broadcast Lists 2
- Maximum Number of Recipients per Broadcast List 10

R. MemoryCall® Message Delivery Service (MDS)

Message Delivery Service, where available, enables a residence subscriber to record a message and schedule that message for delivery to one or more telephone numbers. Group lists can be used for distribution to more than one recipient. Message recipients do not have to be MemoryCall® subscribers. The message delivery can be immediate or scheduled for a future date and time.

- Maximum number of distribution lists 3
- Maximum number of recipients per distribution list 30

No subscriber to Message Delivery Service may use, employ or direct another person to use, or contract for the use of this service for advertising or offering for sale, lease, rental, or as a gift any goods, services, or property, either real or personal, primarily for personal, family or household use, or for the purpose of conducting polls or soliciting information.

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BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: April 18, 2002
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Seventh Revised Page 6.1
Cancels Sixth Revised Page 6.1

EFFECTIVE: May 2, 2002

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

S. MemoryCall® Announcement Service

MemoryCall® Announcement Service utilizes a mailbox to play a customer recorded announcement to callers. The customer can change the recorded announcement as needed. This service does not provide the capability for callers to leave a message in the mailbox. MemoryCall® Announcement Service is available in several announcement lengths. The ability for the caller to press zero and be routed to a single phone number, typically an operator (zero-out option), is provided as part of this offering. This service is available to business subscribers. MemoryCall® Announcement Service is available where facilities permit.

The following services are provided as part of MemoryCall® Announcement Service:

MemoryCall® Announcement Service – 1 minute - provides a 1 minute announcement

MemoryCall® Announcement Service – 3 minutes - provides a 3 minute announcement

MemoryCall® Announcement Service – 6 minutes - provides a 6 minute announcement

T. BellSouth® Voice Mail Service

BellSouth® Voice Mail Service provides a basic telephone answering and voice messaging service for residence customers which allows a call to be answered when the called line is busy or unanswered. Where available, this service allows multiple residential lines provided on the same premises to use a single mailbox. Retrieved messages will not have an indication of which number was dialed to reach the mailbox. BellSouth® Voice Mail Service also provides the ability to send messages to, and reply to messages from other voice mail users in the subscriber's local calling area. Additionally, where available, one-time reminder, passcode skip and autoplay features are provided with this service. Auxiliary calling features (e.g. Call Forwarding, Don't Answer) are required with this service. BellSouth® Mail Service is available where facilities permit. BellSouth® Voice Mail Service system parameters are:

- maximum number of voice messages 30
- maximum message length 2 minutes
- maximum greeting length 45 seconds
- maximum send message length 2 minutes
- new message retention 14 days
- archived message retention 5 days
- maximum telephone numbers for multiline capability 5

Where facilities permit, the following features are available to BellSouth® Voice Mail Service subscribers. Normal service charges will not apply when adding the following features: (T)

- Submailbox feature – expands the maximum number of voice messages to 40 and allows the subscriber to sub-divide the mailbox into a main and up to three submailboxes.
- Message Delivery Service - enables a subscriber to record a message and schedule that message for delivery to one or more telephone numbers. Group lists can be used for distribution to more than one recipient. Message recipients do not have to be BellSouth® Voice Mail Service subscribers. The message delivery can be immediate or scheduled for a future date and time.
 - Maximum number of distribution lists 3
 - Maximum number of recipients per distribution list 30

No subscriber to Message Delivery Service may use, employ or direct another person to use, or contract for the use of this service for advertising or offering for sale, lease, rental, or as a gift any goods, services, or property, either real or personal, primarily for personal, family or household use, or for the purpose of conducting polls or soliciting information.

Where facilities permit, the following additional features are available to BellSouth® Voice Mail Service Premium Package subscribers. Normal service charges will not apply when adding the following features: (N)

- Pager Notification feature – allows the subscriber to be notified via pager or separate local telephone number when there are new messages in the mailbox. It also allows a caller to enter a call back number that will be displayed on the subscriber's pager.

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BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
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**D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(T)

D2.1 General (Cont'd)

D2.1.1 Classes of Service (Cont'd)

T. BellSouth Voice Mail Service (Cont'd)

(T)

- FaxMail feature – allows both fax and voice messages to use a single mailbox. The maximum number of voice messages may be limited based on the number of fax messages in the mailbox. The maximum number of fax/voice messages per mailbox is 30. Fax messages can be delivered to a fax machine or fax capable PC associated with a local telephone number at the request of the subscriber. The Pager Notification feature is part of the FaxMail feature. The FaxMail feature may not be compatible with all other BellSouth Voice Mail Service features. (T)
- Voice Mail Call Transfer feature – allows callers to press “0” to be transferred to a local telephone number.
- Wireline/Wireless Integration feature – allows both wireline and wireless phones to use a single mailbox. This feature must be associated with at least one wireline telephone number. Messages can be retrieved by a single call from any touch-tone telephone. The subscriber will not receive an indication of which telephone number the caller dialed to reach the mailbox. Each Wireline/Wireless Integration feature provides for one wireless phone number to be associated with the specified mailbox. Where facilities permit, the maximum number of combined wireline/wireless telephone numbers associated with any one mailbox is five. Wireline/Wireless Integration feature is available where facilities permit and may require the customer to subscribe to additional Company provided auxiliary features and/or additional features from their wireless provider. This feature may not be compatible with all features available from wireless providers. Wireline/Wireless Integration feature is only available to subscribers of wireless providers who have an agreement with the Company.

U. BellSouth Voice Mail Service For Business

BellSouth Voice Mail Service for Business provides a basic telephone answering and voice messaging service for business customers which allows a call to be answered when the called line is busy or unanswered. Where available, one-time reminder, passcode skip and autoplay features are provided with this service. Auxiliary calling features (e.g. Call Forwarding Don't Answer) are required with this service. BellSouth Voice Mail Service for Business is available where facilities permit. BellSouth Voice Mail Service for Business system parameters are:

(N)

- | | | |
|------------------------------------|------------|-----|
| - maximum number of voice messages | 80 | (N) |
| - maximum message length | 2 minutes | (N) |
| - maximum greeting length | 90 seconds | (N) |
| - new message retention | 14 days | (N) |
| - archived message retention | 7 days | (N) |

Where facilities permit, the following features are available to BellSouth Voice Mail Service for Business subscribers. Certain features may not be compatible with all other BellSouth Voice Mail for Business mailbox features. Normal service charges will not apply when adding any of the following features:

(N)

- Submailbox feature –allows the subscriber to subdivide the mailbox into a main and up to three submailboxes. (N)
- Pager Notification feature – allows the subscriber to be notified via pager when there are new messages in the mailbox. This feature may not be compatible with all pager types. (N)
- FaxMail feature – allows both fax and voice messages to use a single mailbox. The maximum number of voice messages may be limited based on the number of fax messages in the mailbox. The maximum number of fax/voice messages per mailbox is 80. Fax messages can be delivered to a fax machine or fax capable PC associated with a local telephone number at the request of the subscriber. (N)
- Dial Zero feature – allows the caller to be transferred to an attendant or designated local telephone number if the caller presses zero. The mailbox subscriber establishes and controls the Dial Zero destination. Certain restrictions may apply. (N)
- Wireline/Wireless Integration feature – allows both wireline and wireless phones to use a single mailbox. This feature must be associated with at least one wireline telephone number. Messages can be retrieved by a single call from any touchtone telephone. The subscriber will not receive an indication of which telephone number the caller dialed to reach the mailbox. Each Wireline/Wireless Integration feature provides for one wireless phone number to be associated with the specified mailbox. Where facilities permit, the maximum number of combined wireline/wireless telephone numbers associated with any one mailbox is five. Wireline/Wireless Integration feature is available where facilities permit and may require the customer to subscribe to additional Company provided auxiliary features and/or additional features from their wireless provider. This feature may not be compatible with all features available from wireless providers. Wireline/Wireless Integration feature is only available to subscribers of wireless providers who have an agreement with the Company. (N)

(M)

Material previously appearing on this page now appears on page(s) 7 of this section

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**D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(T)

D2.1 General (Cont'd)

D2.1.2 MemoryCall Service/BellSouth Voice Mail Service Features

(M)(T)

- A. Personal Greetings** (M)
Allows the voice mailbox subscriber to provide a personalized greeting to the calling party when busy or away from the telephone. Personal greetings are played to any person (either subscriber or non-subscriber) who calls that mailbox. The allowable length of a personal greeting is a class of service parameter. (M)
- B. Extended Absence Greeting** (M)
Allows a mailbox subscriber to substitute an extended greeting in place of a personal greeting when unavailable for an extended period of time. It is used to tell the calling party that the subscriber will not be checking their mailbox periodically. (M)
- C. Send Messages** (M)
Allows the subscriber to send a message without speaking to the called party. Allows intra-system networking with other Voice Messaging subscribers. (M)
- D. Group Lists**
Group distribution lists allow a subscriber to create customized lists of mailbox numbers of other subscribers. It also allows a subscriber to record a message once and send it simultaneously to multiple destinations. Messages are recorded and sent like any other message and may have delivery options.
- E. Reminder Feature** (T)
Enables subscribers to record a reminder message and schedule that message for delivery to their home or business number. (T)
- F. Future Delivery**
Subscribers may also request that their messages be delivered at a specific time in the future. A "future delivery" message may also be sent as a reminder to a subscriber's own mailbox.
- G. Transfer Mailbox** (T)
Optional feature that allows all lines to be forwarded to a single mailbox. (T)
- H. (DELETED)** (D)
- I. Passcode Skip**
A mailbox feature where the subscriber is not prompted to enter a passcode. The platform recognizes that the subscriber is attempting to access their mailbox from a telephone line associated with their mailbox, such as from their home telephone line.
- J. Autoplay** (T)
A mailbox feature where messages will play consecutively to the subscriber without waiting for subscriber input. (T)

D2.1.3 Auxiliary Calling Features¹

- A. Call Forward - Busy Line**
Allows calls terminating to a subscriber's busy directory number (DN) to be forwarded to the voice messaging mailbox.
- B. Call Forward - Don't Answer**
Allows calls terminating to a subscriber's idle DN to be forwarded to a voice messaging mailbox within the same central office after a customer specified number of rings (or period of time).
- C. Call Forward - Variable**
Allows incoming calls to be transferred to the voice messaging mailbox by entering a code and the telephone number to which calls are to be transferred.
- D. Message Waiting Indication**
Allows an audible message waiting indication to be activated by the voice messaging system to inform the subscriber that messages have been left.

D2.2 Service Agreement

D2.2.1 Service Agreement for MemoryCall Service

(T)

- A. MemoryCall service - Service Agreement** is used when government, education and business subscribers order MemoryCall service or features of MemoryCall service for a contracted service period and quantity of mailboxes as described following (T)

Note 1: These features will be purchased from Section A13. of the General Subscriber Service Tariff.

Material appearing on this page previously appeared on page(s) 6.2 of this section.

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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.2 Service Agreement (Cont'd)

D2.2.1 Service Agreement for MemoryCall® Service (Cont'd)

A. (Cont'd)

The Service Agreement is the agreement signed by the customer to select a specific term for MemoryCall® service or features of MemoryCall® service. A signed Service Agreement is a commitment made by the customer, with BellSouth Telecommunications, Inc. whereby the customer agrees to subscribe to MemoryCall® service for a specific period of time.

(M)

1. Payment Plans

(M)

MemoryCall® service is offered under various pricing options selected by the customer. The customer can select either a specific Service Agreement Term or any number of months that is included in the range of months offered in the period covered by each Service Agreement Term. These options provide the opportunity for a customer to tailor his Service Agreement to meet his specific needs. Customer selecting a specific Service Agreement term will have price protection during the term of the agreement period as explained in 2. following.

(M)

2. Price

A customer who signs a Service Agreement for MemoryCall® service will receive a price per mailbox that is based upon a quantity of mailboxes and a service agreement term. The customer will be entitled to price protection.

Mailbox usage is a key component of price. Customers will be charged a monthly recurring charge which includes a certain number of minutes of use in the monthly charge. Any usage above the established usage threshold will be charged at a certain price per minute.

Customers will be billed for usage associated with caller's total connect time, including customer's greeting and caller's message. Customer will not be billed for usage if the calling party hangs-up prior to the tone prompt. In addition, customer is billed for any usage when accessing their mailbox to perform administrative work, e.g. change the password, record personal greeting or name, record/send messages, and retrieve/listen to messages, or any activity that creates mailbox usage.

3. Mailbox Commitment

A customer who signs a Service Agreement commits to a specific quantity of mailboxes for a selected service agreement term. For this commitment, BellSouth Telecommunications, Inc. will provide MemoryCall® service at a price per mailbox that is based upon the customer's commitment.

4. Increase in Commitment Level

A customer, who has contracted for a specific commitment quantity of mailboxes moves into a higher commitment level during the service agreement period can take advantage of additional price breaks.

5. Service Agreement Extension/Change/Termination

A customer who signs a Service Agreement for a specific service agreement term can automatically renew the service agreement for a like period of time, at the price in effect at that time, without any notification to BellSouth Telecommunications, Inc. Notification of expiration of the Service Agreement will be mailed to the customer ninety (90) days before the expiration of the Service Agreement.

A customer may terminate MemoryCall® service with sixty (60) days written notification to BellSouth Telecommunications, Inc. In the event a customer decides to terminate his MemoryCall® service prior to the end of the selected service agreement period, then the customer will be subject to termination charges.

Written notification should be mailed to the BellSouth Telecommunications, Inc. address noted on the signature page of the Service Agreement.

6. Complementary Network Services

MemoryCall® service uses Complementary Network Services such as Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Variable and Message Waiting Indication. These features are not covered by the Service Agreement. They are subject to the Section A13. tariff provisions of BellSouth Telecommunications, Inc.

7. Government Agencies and Education

Government agencies and educational institutions can sign a Service Agreement term to coincide with their fiscal year. A rider to the Service Agreement is provided to allow for this situation. An agency or educational institution can elect to sign a Service Agreement for multiple fiscal years. Price protection is provided during each fiscal year period.

Material appearing on this page previously appeared on page(s) 7 of this section.

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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.3 Rates and Charges¹

D2.3.1 Month-to-Month

A. Mailbox Usage

Customers purchasing a usage sensitive mailbox will receive a usage allowance in the monthly recurring rate. Customer will be charged a per minute rate for each minute of use above the monthly allowance. If usage is billed, customer is billed for caller's total connect time, including customer's greeting and caller's message.

In addition, customer is billed for any usage associated with accessing their mailbox to perform administrative work, e.g. change the password, record personal greeting or name, record/send messages and retrieve/listen to messages, or any activity that creates mailbox usage.

B. Hang Ups

When the calling party's call is answered by the MemoryCall® service subscriber's mailbox, the caller may elect to leave a message or hang up. If the calling party disconnects prior to the tone prompt, there is no usage charge applicable to the mailbox. However, where the calling party disconnects after the tone prompt, appropriate usage charges will apply.

C. Fractional Month Billing

With month-to-month services/features in which the rate is volume sensitive (for example, Deluxe Voice Messaging Service - Month-to-Month Only and Transfer Mailbox - Business), the discounted monthly rate associated with greater numbers of mailboxes is accomplished via a credit on the customer's monthly telephone bill. The credit is calculated based on the number of mailboxes on the account as of the customer's bill date. However, credit is not applied to any fractional months period. This does not apply to customers subscribing to MemoryCall® service through a service agreement.

D. MemoryCall® service is offered at the following rates:

		Nonrecurring Charge	Monthly Rate	USOC	
1.	MemoryCall® Answering Service - Residence ^{2,3}	\$-	\$4.30	MBBRX	(T)
(a)	Each mailbox				(I)
2.	MemoryCall® Answering Service - Personal Mailbox - Residence ^{2,3}				(T)
(a)	Each mailbox	-	4.30	MPMXX	(I)
3.	MemoryCall® Answering Service Plus - Residence ²				
(a)	Each mailbox	-	5.95	MBBPX	
4.	MemoryCall® Answering Service - Business ⁴				(T)
(a)	Each mailbox	11.25	5.95	SMBBX	
(b)	Each additional minute	-	.06	NA	
5.	Memory Call Answering Service - Extension Mailbox - Business ²				
(a)	Each mailbox	11.25	8.20	MPMXX	
6.	MemoryCall® Dormitory Answering Service - Business ²				
(a)	Each mailbox	-	2.95	SMDAS	
7.	MemoryCall® Answering Service Plus - Business ⁴				(T)
(a)	Each mailbox	11.25	7.45	MBB	
(b)	Each additional minute	-	.06	NA	
8.	MemoryCall® Basic Voice Messaging Service ⁵				(T)
(a)	Each mailbox	11.25	9.00	VMY	
(b)	Each additional minute	-	.06	NA	

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Usage charges will not be applicable to these services.

Note 3: The rate increase is to become effective for customers on a billing period specific basis, beginning with the April 19, 2003 customer billing period. (N)

Note 4: Includes ninety minutes of use per mailbox, per month. (T)

Note 5: Includes 120 minutes of use per mailbox, per month. (T)

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OFFICIAL APPROVED VERSION, RELEASED BY BSHQ

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SOUTH CAROLINA
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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.3 Rates and Charges¹ (Cont'd)

D2.3.1 Month-to-Month (Cont'd)

D. MemoryCall® service is offered at the following rates: (Cont'd)

9. MemoryCall® On CALL Mailbox® Service - Business²

	Nonrecurring Charge	Monthly Rate	USOC MBBER
(a) Each mailbox	\$11.25	\$1.50	NA
(b) Each additional minute	-	.15	NA
10. MemoryCall® MessageLINK service ³			
(a) each mailbox	-	8.20	MBBSB
11. MemoryCall® Disaster Recovery Voice Messaging Service ^{4,5}			
(a) Each mailbox	7.50	1.50	VMAXX
(b) Each additional minute	-	.08	NA
12. MemoryCall® Deluxe Voice Messaging Service ^{6,7}			
(a) 1-24 mailboxes, each	11.25	11.25	VMZ1X
(b) 25-49 mailboxes, each	11.25	10.15	VMZ1X
(c) 50-99 mailboxes, each	11.25	9.40	VMZ1X
(d) 100-499 mailboxes, each	11.25	8.65	VMZ1X
(e) 500-999 mailboxes, each	11.25	7.90	VMZ1X
(f) 1000-1999 mailboxes, each	11.25	7.50	VMZ1X
(g) 2000 and over mailboxes, each	11.25	7.15	VMZ1X
(h) Each additional minute	-	.06	NA
13. MemoryCall® Deluxe Economy Voice Messaging Service ⁸			
(a) Each mailbox	11.25	7.50	VMCXX
(b) Each additional minute	-	.06	NA
14. MemoryCall® Deluxe Expanded Voice Messaging Service ⁹			
(a) Each mailbox	11.25	26.25	VMEXX
(b) Each additional minute	-	.06	NA
15. MemoryCall® Voice Messaging Service ¹⁰			
(a) each mailbox	11.25	9.70	MBBBF
(b) each Complete Choice® for Business Messaging	-	6.75	COMP4
16. MemoryCall® Integrated Voice Fax Messaging Service ¹			
(a) each mailbox	18.75	14.95	BFAX1
(b) each Complete Choice® for Business Messaging	-	6.75	COMP4

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Includes 10 minutes of use, per mailbox.

Note 3: Usage charges will not be applicable to this service.

Note 4: Includes thirty minutes of use per mailbox, per month.

Note 5: A minimum number of 100 mailboxes must be ordered.

Note 6: Includes 200 minutes of use per mailbox, per month.

Note 7: Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

Note 8: Includes ninety minutes of use per mailbox, per month.

Note 9: Includes 300 minutes of use per mailbox, per month.

Note 10: Usage charges will not be applicable to this service.

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**D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.3 Rates and Charges¹ (Cont'd)

D2.3.1 Month-to-Month (Cont'd)

D. MemoryCall service is offered at the following rates: (Cont'd)

17. MemoryCall Message Delivery Service²

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each feature	\$-	\$1.85	MBBMX
(b) Each additional delivery	-	.15	NA

18. MemoryCall Announcement Service³

(a) MemoryCall Announcement Service – 1 minute	-	7.45	CCRA1
(b) each Complete Choice for Business Messaging Package with MemoryCall Announcement Service – 1 minute	-	6.75	COMP4
(c) MemoryCall Announcement Service – 3 minutes	-	14.95	CCRA3
(d) MemoryCall Announcement Service – 6 minutes	-	22.45	CCRA6

E. BellSouth Voice Mail Service is offered at the following rates:

1. Residence - BellSouth Voice Mail Service

(a) each mailbox	-	2.95	BVMRV
(b) submailbox feature	-	-	BVMSF
(c) Message Delivery Service (MDS)	-	-	BVMDS

2. Residence - BellSouth Voice Mail Service Premium Package

(a) each mailbox	-	2.95	BVMRP
(b) Wireline/Wireless Integration feature ⁴	-	-	BVMWR
(c) Pager Notification feature ⁴	-	-	BVMT0
(d) FaxMail feature ⁴	-	-	BVMFM

3. Business - BellSouth Voice Mail Service for Business

(a) each mailbox	11.25	9.70	BVBMP	
(b) Submailbox feature	-	-	BVBSM	
(c) FaxMail feature	-	-	BVBFM	
(d) Pager Notification feature	-	-	BVBPN	
(e) Dial Zero Mailbox feature	-	-	BVBDO	
(f) Wireline/Wireless Integration feature	-	-	BVMWR	
(g) each Complete Choice for Business Total Messaging Package	-	5.25	COMP9	
(h) Centrex Package Arrangement (24 month term), each	-	6.75	CENPC	(N)
(i) Centrex Package Arrangement (36 month term), each	-	5.25	CENPZ	(N)

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Includes 50 deliveries per billing period.

Note 3: Usage charges will not be applicable to this service.

Note 4: Requires subscription to the BellSouth Voice Mail Service Premium Package.

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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.3 Rates and Charges¹ (Cont'd)

D2.3.2 Service Agreement: Government and Education²

A. MemoryCall® Basic Voice Messaging Service

1. Includes 120 minutes of use per mailbox, per month

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(a) 1-24 mailboxes, each	\$11.25	\$8.65	\$7.90	\$7.15	VMG5A
(b) 25-49 mailboxes, each	11.25	7.15	6.40	5.65	VMG5B
(c) 50-99 mailboxes, each	11.25	6.40	5.65	5.25	VMG5C
(d) 100-499 mailboxes, each	11.25	6.20	5.25	4.90	VMG5D
(e) 500-999 mailboxes, each	-	5.65	5.05	-	VMG5E
(f) 500-999 mailboxes, each	-	-	-	4.30	VMG6E
(g) 1000+ mailboxes, each	-	5.25	4.50	-	VMG5F
(h) 1000+ mailboxes, each	-	-	-	3.75	VMG6F
(i) Each additional minute	-	.03	.03	.03	NA

2. Includes 160 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.20	8.45	7.70	VMG1A
(b) 25-49 mailboxes, each	11.25	8.45	7.70	6.95	VMG1B
(c) 50-99 mailboxes, each	11.25	7.70	6.95	6.55	VMG1C
(d) 100-499 mailboxes, each	11.25	7.15	6.55	6.20	VMG1D
(e) 500-999 mailboxes, each	-	6.95	6.40	-	VMG1E
(f) 500-999 mailboxes, each	-	-	-	5.65	VMG2E
(g) 1000+ mailboxes, each	-	6.55	5.80	-	VMG1F
(h) 1000+ mailboxes, each	-	-	-	5.05	VMG2F
(i) Each additional minute	-	.03	.03	.03	NA

B. MemoryCall® Deluxe Voice Messaging Service

1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	8.80	8.05	7.30	VMN5A
(b) 25-49 mailboxes, each	11.25	7.30	6.55	5.80	VMN5B
(c) 50-99 mailboxes, each	11.25	6.55	5.80	5.45	VMN5C
(d) 100-499 mailboxes, each	11.25	6.00	5.45	5.05	VMN5D
(e) 500-999 mailboxes, each	-	5.80	5.25	-	VMN5E
(f) 500-999 mailboxes, each	-	-	-	4.50	VMN6E
(g) 1000-1999 mailboxes, each	-	5.45	4.70	-	VMN5F
(h) 1000-1999 mailboxes, each	-	-	-	3.95	VMN6F
(i) 2000+ mailboxes, each	-	4.90	4.15	-	VMN5G

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

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² Registered Service Mark of BellSouth Intellectual Property Corporation

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**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.3 Rates and Charges¹ (Cont'd)

D2.3.2 Service Agreement: Government and Education² (Cont'd)

B. MemoryCall® Deluxe Voice Messaging Service (Cont'd)

1. Includes 120 minutes of use per mailbox, per month (Cont'd)

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(j) 2000+ mailboxes, each	\$-	\$-	\$-	\$3.75	VMN6G
(k) Each additional minute	-	.03	.03	.03	NA
2. Includes 160 minutes of use per mailbox, per month					
(a) 1-24 mailboxes, each	15.00	9.40	8.65	7.90	VMN1A
(b) 25-49 mailboxes, each	15.00	8.65	7.90	7.15	VMN1B
(c) 50-99 mailboxes, each	15.00	7.90	7.15	6.75	VMN1C
(d) 100-499 mailboxes, each	15.00	7.50	6.75	6.40	VMN1D
(e) 500-999 mailboxes, each	-	7.10	6.55	-	VMN1E
(f) 500-999 mailboxes, each	-	-	-	5.80	VMN2E
(g) 1000-1999 mailboxes, each	-	6.75	6.00	-	VMN1F
(h) 1000-1999 mailboxes, each	-	-	-	5.25	VMN2F
(i) 2000+ mailboxes, each	-	6.20	5.45	-	VMN1G
(j) 2000+ mailboxes, each	-	-	-	5.05	VMN2G
(k) Each additional minute	-	.03	.03	.03	NA

D2.3.3 Service Agreement: Business²

A. MemoryCall® Basic Voice Messaging Service

1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.40	8.65	7.15	VMBSA
(b) 25-49 mailboxes, each	11.25	7.90	7.15	6.40	VMBSB
(c) 50-99 mailboxes, each	11.25	7.15	6.40	6.00	VMB5C
(d) 100-499 mailboxes, each	11.25	6.55	6.00	5.65	VMBSD
(e) 500-999 mailboxes, each	-	6.40	5.80	-	VMBSF
(f) 500-999 mailboxes, each	-	-	-	5.05	VMBSG
(g) 1000+ mailboxes, each	-	6.00	5.25	-	VMBSH
(h) 1000+ mailboxes, each	-	-	-	4.50	VMBSI
(i) Each additional minute	-	.05	.05	.05	NA
2. Includes 160 minutes of use per mailbox, per month					
(a) 1-24 mailboxes, each	11.25	9.95	9.20	8.45	VMB1A
(b) 25-49 mailboxes, each	11.25	9.20	8.45	7.70	VMB1B

Note 1: Company service connection charges may apply in addition to the charges listed

Note 2: Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

¹ BellSouth is a registered trademark of BellSouth Intellectual Property Corporation
² Registered Service Mark of BellSouth Intellectual Property Corporation

OFFICIAL APPROVED VERSION RELEASED BY BSTHQ

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: February 15, 2000
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

First Revised Page 13
Cancels Original Page 13

EFFECTIVE: February 29, 2000

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(C)

D2.3 Rates and Charges¹ (Cont'd)

D2.3.3 Service Agreement: Business² (Cont'd)

A. MemoryCall® Basic Voice Messaging Service (Cont'd)

2. Includes 160 minutes of use per mailbox, per month (Cont'd)

	Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(c) 50-99 mailboxes, each	\$11.25	\$8.45	\$7.70	\$7.30	VMB1C
(d) 100-499 mailboxes, each	11.25	7.90	7.30	6.95	VMB1D
(e) 500-999 mailboxes, each	-	7.70	7.15	-	VMB1E
(f) 500-999 mailboxes, each	-	-	-	6.40	VMB2E
(g) 1000+ mailboxes, each	-	7.30	6.55	-	VMB1F
(h) 1000+ mailboxes, each	-	-	-	5.80	VMB2F
(i) Each additional minute	-	.05	.05	.05	NA

B. MemoryCall® Deluxe Voice Messaging Service

1. Includes 120 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	9.55	8.80	8.05	VMD5A
(b) 25-49 mailboxes, each	11.25	8.05	7.30	6.55	VMD5B
(c) 50-99 mailboxes, each	11.25	7.30	6.55	6.20	VMD5C
(d) 100-499 mailboxes, each	11.25	6.75	6.20	5.80	VMD5D
(e) 500-999 mailboxes, each	-	6.55	6.00	-	VMD5E
(f) 500-999 mailboxes, each	-	-	-	5.25	VMD6E
(g) 1000-1999 mailboxes, each	-	6.20	5.45	-	VMD5F
(h) 1000-1999 mailboxes, each	-	-	-	4.70	VMD6F
(i) 2000+ mailboxes, each	-	5.65	4.90	-	VMD5G
(j) 2000+ mailboxes, each	-	-	-	4.50	VMD6G
(k) Each additional minute	-	.05	.05	.05	NA

2. Includes 160 minutes of use per mailbox, per month

(a) 1-24 mailboxes, each	11.25	10.15	9.40	8.65	VMD1A
(b) 25-49 mailboxes, each	11.25	9.40	8.65	7.90	VMD1B
(c) 50-99 mailboxes, each	11.25	8.65	7.90	7.50	VMD1C
(d) 100-499 mailboxes, each	11.25	8.05	7.50	7.15	VMD1D
(e) 500-999 mailboxes, each	-	7.90	7.30	-	VMD1E
(f) 500-999 mailboxes, each	-	-	-	6.55	VMD2E
(g) 1000-1999 mailboxes, each	-	7.50	6.75	-	VMD1F
(h) 1000-1999 mailboxes, each	-	-	-	6.00	VMD2F
(i) 2000+ mailboxes, each	-	6.95	6.20	-	VMD1G

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

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BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 14
Cancels First Revised Page 14
EFFECTIVE: March 31, 2003

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.3 Rates and Charges¹ (Cont'd)

D2.3.3 Service Agreement: Business² (Cont'd)

B. MemoryCall® Deluxe Voice Messaging Service (Cont'd)

2. Includes 160 minutes of use per mailbox, per month (Cont'd)

		Nonrecurring Charge	12 Month Payment Plan	36 Month Payment Plan	60 Month Payment Plan	USOC
(j)	2000+ mailboxes, each	\$-	\$-	\$-	\$5.80	VMD2G
(k)	Each additional minute	-	.05	.05	.05	NA

D2.3.4 (DELETED)

(D)

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Service Agreements have committed quantity achievement levels. Termination charges and discount recovery may apply per Service Agreement.

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BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 15
Cancels First Revised Page 15
EFFECTIVE: March 31, 2003

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.3 Rates and Charges (Cont'd)

D2.3.4 (DELETED)

(D)

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BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: March 17, 2003
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 16
Cancels First Revised Page 16

EFFECTIVE: March 31, 2003

**D2. MEMORYCALL® SERVICE/ BELLSOUTH® VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

D2.3 Rates and Charges¹ (Cont'd)

D2.3.4 (DELETED)

(D)

D2.3.5 Miscellaneous

A. Transfer Mailbox²

(T)

1. Business

(a)	1- 10 mailboxes, each	-	2.25	TRMBX
(b)	11-24 mailboxes, each	-	1.90	TRMBX
(c)	25+ mailboxes, each	-	1.50	TRMBX

2. Residence

(a)	per mailbox	-	.75	TRMBX
-----	-------------	---	-----	-------

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

(T)

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OFFICIAL APPROVED VERSION, RELEASED BY BSTHQ

BELLSOUTH
TELECOMMUNICATIONS, INC.
SOUTH CAROLINA
ISSUED: April 1, 2004
BY: President - South Carolina
Columbia, South Carolina

NON-REGULATED SERVICES PRICING GUIDE

Second Revised Page 17
Cancels First Revised Page 17
EFFECTIVE: April 15, 2004

**D2. MEMORYCALL SERVICE/ BELLSOUTH VOICE MAIL SERVICE –
INTRASTATE ONLY PRICE LIST**

(T)

D2.3 Rates and Charges¹ (Cont'd)

D2.3.5 Miscellaneous (Cont'd)

B. (DELETED)

(D)

C. Auxiliary Calling Features

1. Surrogate Client Number

	Monthly Rate	USOC
(a) Residence, each	\$2.00	SNM
(b) Business, each	2.00	SNM

Note 1: Company service connection charges may apply in addition to the charges listed.



BellSouth Telecommunications, Inc.
365 Canal Street
Suite 3000
New Orleans, LA 70130

Debbie.Canale@bellsouth.com

Debbie V. Canale
Director - Regulatory

504 528 7478
Fax 504 528 7556

October 26, 2005

Mr. Lawrence St. Blanc
Executive Secretary
Louisiana Public Service Commission
P. O. Box 91154
602 N. Fifth Street, 12th Floor
Baton Rouge, LA 70821-9154

RECEIVED

OCT 26 2005

Utilities Division
LA Public Service Commission

Dear Mr. St. Blanc:

With this filing, we are removing our offering of MemoryCall® Service and BellSouth® Voice Mail Service from the regulated General Subscriber Services Tariff and are re-filing these services in our Non-Regulated Pricing Guide (Section N3) at the same rates currently in effect today.

MemoryCall® was the first central office based voice messaging service offered by BellSouth (South Central Bell at the time) in Louisiana. MemoryCall®, a jurisdictionally mixed service, was designated as an enhanced service offering as defined by the FCC in the Third Computer Inquiry, 104 FCC 2d 958 (1986), more commonly referred to as Computer Inquiry III. The FCC's definition of enhanced services is as follows:

"Those services offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol, or similar aspects of the subscriber's transmitted information; or provide the subscriber additional, different or restructured information; or involve subscriber interaction with stored information."

The FCC allowed the local exchange carriers to provide enhanced services on an unregulated, integrated basis subject to rules that provided appropriate safeguards to prevent cross subsidization of unregulated enhanced services by regulated services. The FCC Order that approved BellSouth's CEI plan for Voice Messaging Services is FCC Order 3 FCC Rcd 7284 (1988). The LPSC's Order No. U-18656-A, dated January 5, 1993, authorized South Central Bell to offer certain regulated special calling features as well as MemoryCall® service on a statewide basis. Although it recognized that MemoryCall® was an enhanced service, it ordered that the service be provided for a "1-year trial period within the regulatory framework" allowing pricing flexibility subject to Commission Staff approval. For the past thirteen (13) years, BellSouth has offered its voice messaging services throughout Louisiana subject to rates that were filed in the Non-Regulated Pricing Guide (Sections D1 and D2).

Due to the enhanced nature of this service, BellSouth has always treated its' voice mail service as non-regulated in all states from a collections, financial accounting and from a bill presentation standpoint. Upon subscription to any of BellSouth's voice mail services, we send the customer the rates, terms and conditions associated with our offering of this service. Additionally, we do not disconnect local exchange services for non-payment of voice mail services. As voice mail services are currently contained in the Competitive Basket under the Commission's Price Regulation rules, this revision will have little, if any, impact on existing customers.

Page - 2 -

Based upon the above, we are requesting the Commission's approval to formally conclude the trial for this service and for the complete deregulation of voice mail service in Louisiana. Based upon the Commission's prior desires, we will continue to file any changes to the rates and charges of our voice mail services in the De-Regulated Pricing Guide under a separate section, Section N3, Deregulated Messaging Services.

Please acknowledge receipt of these pages by signing and returning the second copy of this letter. The complete list of pages included herein is reflected on Attachment A.

Yours very truly,

Debbie V. Canale

ACCEPTED:
Louisiana Public Service Commission
Baton Rouge, LA; November 9, 2005

By: 

Executive Secretary

Attachments

All BellSouth marks contained herein are owned by BellSouth Intellectual Property Corporation.

Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
AIN	All Access Business Line Package; All Access Lite Business Line Package; Home Companion Line Package	Available	All BellSouth service areas	http://www.accesscomm.com/about/
AmeriMex	Unlimited Local Service	Ordered Separately	All BellSouth service area	Company representative
AT&T	AT&T One Rate USA, Call Plan 2 Pack, Call Plan 3 Pack	Ordered Separately	Aiken, Anderson, Bamberg, Bath, Beach Island, Belton, Charleston, Clemson, Columbia, Darlington, Florence, Graniteville, Greenville, Greer, Lyman, Orangeburg	http://www.att.com/
AT&T	CallVantage Local Plan CallVantage Service Plan	Included	Available throughout South Carolina for consumers with a broadband access.	http://www.att.com/
Charter Communications	Basic Service; 5 Feature Package; Long Distance Package - 300 minutes; Long Distance Package - Unlimited Minutes; Long Distance Package - Unlimited Minutes package Discount with Triple Play	Ordered Separately	Blue Ridge, Greenville, Greer, Lyman, Travelers Rest, Central, Clemson, Easley, Liberty, Pickens, Six Mile, Pendleton, Seneca, Clinton, Joanna, Laurens, Laurens Rural, Easley, Greenville, Fountain Inn, Simpsonville, Piedmont, Salem, Walhalla, Westminster	http://www.charter.com/
ITC DeltaCom	grapeState grapeNation	Ordered Separately Included	Abbeville, Aiken, Albemarle, Allendale, Alton, Anderson, Andrews, Ansonville, Antioch, Appling GA, Augusta GA, Awendaw, Aynor, Badin, Bamberg, Banner Elk, Barnwell, Bartow GA, Batesburg, Bath, Beaufort, Beech Island, Beech Mountain, Belmont, Belton, Bennettsville, Bessemer City, Bethlehem, Bethune, Bishopville, Bishopville Rural, Blacksburg, Blackville, Blenheim, Blowing Rock, Blue Ridge, Boone, Bonneau, Bowman, Branchville, Calhoun Falls, Camden, Cameron, Campobello, Caroleen, Catawba, Central (Rate Center), Chapin Little Mountain North, Chapin Little Mountain South, Chappells, Charleston, Charlotte, Cheraw, Cherryville, Chesnee, Chester, Chesterfield, China Grove Landis, Claremont, Clarks Hill, Clemson, Cleveland, Clinton, Clio, Clover, Collins Creek, Columbia, Columbus NC, Concord, Conway, Cooleemee, Cottageville,	http://www.itcdeltacom.com/

Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
ITC DeltaCom (continued)	grapeState	Ordered Separately	Cowpens, Creston, Cross, Cross Hill, Darlington, Davidson, Denmark, Denver, Dillion, Due West, Easley, East Conway, East Sumter, Eastover, Edgefield, Edisto Island, Ehrhardt, Ellenboro, Elloree, Enoree, Estill, Eutawville, Fairfax, Florence, Floyds, Folly Beach, Forest City, Fort Lawn, Fort Mill, Fountain Inn, Gaffney, Gastonia, Georgetown, Gibson GA, Gilbert, Goose Creek, Granite Falls, Granite Quarry Rockwell, Graniteville, Gray Court, Great Falls, Greeleyville, Green Creek NC, Greenville, Greenwood, Greer, Grover, Hampton, Harlem GA, Harleyville, Harmony, Harrisburg, Hartsville, Heath Springs, Hemby Bridge, Hemingway, Hendersonville, Hephzibah GA, Hickory, Hickory Grove, Hickory Tavern, Hildebran, Hodges, Holly Hill, Hollywood, Honea Path, Huger, Huntersville, Ijames, Indian Trail, Inman, Isle Of Palms, Iva, Jackson, Jamestown, Jefferson, Joanna, Johnsonville, Johnston, Jonesville, Kannapolis, Kershaw, Kings Mountain, Kingstree, Lake City, Lake View, Lake Wylie, Lake Wylie West, Lakewood, Lamar, Lancaster, Landrum, Lane, Latta, Lattimore, Laurel Bay, Laurens, Laurens Rural, Lawndale, Lebanon, Lenoir, Lewisville, Lexington, Liberty, Lilesville, Lincolnton, Lockhart, Locust, Lodge, Loris, Louisville GA, Low Country, Lowell, Lyman, Lynchburg, Macedonia, Maiden, Manning, Marion, Marshville, Matthews, Mayesville, Mcbee, McClellanville, Mccoll, McCormick, Midville GA, Mill Creek, Millen GA, Mocksville, Moncks Corner, Monroe, Mooresville, Morganton, Morven, Mount Carmel, Mount Holly, Mount Pleasant, Mountain View, Mountville, Mullins, Murrells Inlet, Myrtle Beach, Newberry, New Ellenton, New Hope, New London, New Salem, Newland, Newton, Nichols, Ninety Six, North, North Augusta, North Conway, North Kingstree, North Manning, North Myrtle Beach, North Summerton, North Sumter, North Walterboro, Norway, Norwood, Oakboro, Oakland, Olanta, Olar, Orangeburg, Pacolet, Pageland, Pamplico, Patrick, Pawleys Island, Peachland Polkton, Pelion, Pelzer, Pendleton, Pickens, Piedmont, Pineville, Pinewood, Plum Branch, Pocalla, Pond Branch, Prosperity,	http://www.itc-deltacom.com/
	grapeNation	Included		

Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
ITC DeltaCom (continued)	grapeState grapeNation	Ordered Separately Included	Ridge Spring, Ridgeland, Ridgeway, Rock Hill, Ruby, Rutherfordton, Salem, Salisbury, Saluda, Santee, Sardis GA, Scranton, Seneca, Sharon, Shaw Air Force Base Heights, Shelby, Sherrills Ford, Simpsonville, Six Mile, Society Hill, South Conway, South Crowders Creek, South Walterboro, Sparta GA, Spartanburg, Springfield Salley, Spruce Pine, St George, St Helena Island, St Matthews, St Stephen, Stanley, Starr, Stateburg, Statesville, Stoney Point, Sugar Grove, Sullivans Island, Summerton, Summerville, Sumter, Swainsboro GA, Swansea, Taylorsville, Thomson GA, Timmonsville, Travelers Rest, Troutman, Troy, Tryon NC, Turbeville, Twin City GA, Union Grove, Union, Valdese, Wadesboro, Wadley, Wagener, Walhalla, Walterboro, Wampee, Ware Shoals, Warrenton GA, Watauga, Waterloo, Waxhaw, Waynesboro GA, West Abbeville, West Andrews, West End, Westminster, West Myrtle Beach, Whitmire, Williams, Williamston, Williston, Wingate, Winnsboro, Woodruff, Wrens GA, Yemassee, York	http://www.itc-deltacom.com/
Knology	Knology Digital Telephone	Included in Service	Augusta GA, Charleston SC.	http://www.knology.com/content/
MCI	Neighborhood Unlimited; Neighborhood Connect 500; Neighborhood Connect 200	Included in each bundle	Anderson, Camden, Charleston, Clemson, Columbia, Darlington, Dillon, Easley, Florence Gaffney, Greenville, Greer, Hartsville, Isle of Palms, Jonesville, Lake View, Latta, Marion, McColl, Mt. Pleasant, Newberry, Nichols, North Augusta, Orangeburg, Pacolet, Pelzer, Prosperity, Salem, Seneca, Six Mile, Society Hill, Spartanburg, Sullivan's Island, Summerville, Timmonsville, Travelers Rest, Union, Westminster, Whitmire, and Williamston	http://www.mci.com/
NUVOX	FLEXLinx (Business)	Ordered Separately	Aiken, Anderson, Charleston, Columbia, Florence, Greenville, Myrtle Beach, Spartanburg	http://www.nuvox.com/
TelCove (Purchased KMC CLEC Business)	Flat Rate - Business	Ordered Separately	Blackburg, Blue Ridge, Chapin-Lt. Mtns, Charleston, Collins, Columbia, Creek, Easley, Eastover, Folly Beach, Fountain Inn, Gaffney, Greenville, Greer, Hollywood, Isle Of Palms, Lakewood, Lexington, Liberty, Mt. Pleasant, Murrells Inlet, Myrtle Beach, Piedmont, Simpsonville, Sullivans Island, Summerville, Travelers Rest, West Myrtle Beach	http://www.telcove.com/

Wireline Alternatives

Provider	Bundled Offerings	Voicemail	Geographic Area	Source
TelCove	Measured Rate - Business	Ordered Separately	Andrews, Aynor, Chapin-Lt. Mtns, Charleston, Columbia, Conway, East Conway, Eastover, Floyds, Folly Beach, Georgetown, Greenville, Greer, Hollywood, Isle Of Palms, Lexington, Liberty, Loris, Mt. Pleasant, North Conway, Pawleys Island Piedmont, Simpsonville, South Conway, Sullivans Island, Summersville, Travelers Rest, Wampee	http://www.telcove.com/
TelCove	Area Plus Calling - Business	Ordered Separately	Abbeville, Allendale, Anderson, Awendaw, Bamberg, Barnwell, Batesburg, Beaufort, Belton, Bishopville, Bishopville Rural, Blackville, Blackburg, Blue Ridge, Bonneau, Bowman, Branchville, Calhoun Falls, Camden, Cameron, Campobello, Central, Chapin-Lt Mtn., Chappells, Chesnee, Charleston, Chester, Clarks Hill, Clemson, Clinton, Cottageville, Cowpens, Creston, Cross, Cross Hill, Denmark, Due West, Easley, East Sumter, Edisto Island, Ehrhardt, Elloree, Enoree, Estill, Eutawville, Fairfax, Folly Beach, Fountain Inn, Gaffney, Gilbert, Gray Court, Great Falls, Greenville, Greenwood, Greer, Hampton, Harleyville, Hendersonville, Hickory Tavern, Hodges, Holly Hill, Hollywood, Honea Path, Huger, Inman, Isle Of Palms, Iva, Jamestown, Joanna, Jonesville, Landrum, Laurel Bay, Laurens, Laurens Rural, Lebanon, Lewisville, Liberty, Lockhart, Lodge, Lyman, Lynchburg, Macedonia, Manning, Mayesville, McClellanville, McCormick, Moncks Corner, Mount Carmel, Mt. Pleasant, Mountville, Newberry, Ninety Six, North, North Manning, North Sumter, North Walterboro, Norway, Oakland, Olar, Orangeburg, Pacelot, Pelion, Pelzer, Pendleton, Pickens, Piedmont, Pinewood, Pineville, Plum Branch, Pocalla, Pond Branch, Prosperity, Ridge Spring, Ridgeland, Ridgeway, Salem, Saluda Santee, Seneca, Shawview Heights, Simpsonville, Six Mile, South Walterboro, Spartanburg, Springfield-Salley, St George, St Matthews, St Stephen, St Helena Island, Starr, Stateburg, Sullivans Island, Summersville, Summerton, Sumter, Swansea, Travelers Rest, Troy, Union, Wagener, Walhalla, Walterboro, Walterboro Rural, Ware Shoals, Waterloo, Whitmire, West Abbeville, West End, Westminster, Williams, Williamston Williston, Winnboro, Woodruff, and Yemassee	http://www.telcove.com/

Wireline Alternatives

Time Warner	Unlimited local and long distance calling to the US and Canada	Ordered Separately	Columbia (and surrounding area), Summerville, North Charleston	http://www.timewarnercable.com/
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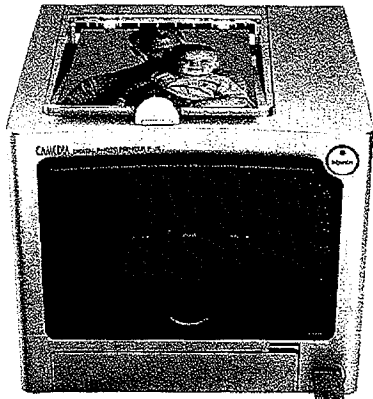
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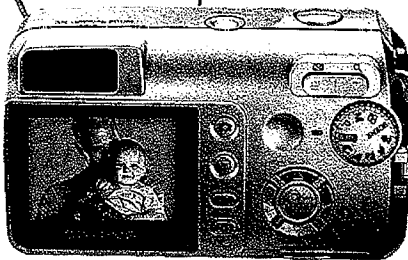
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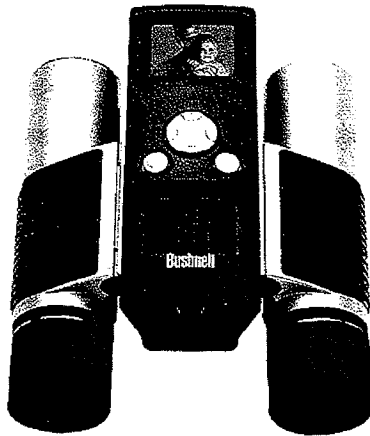
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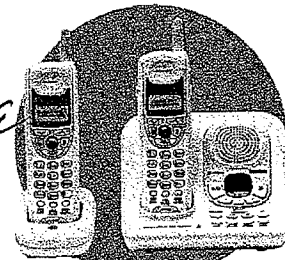
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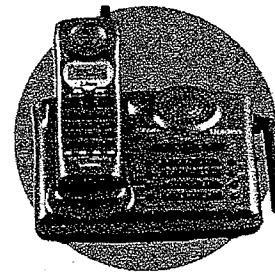
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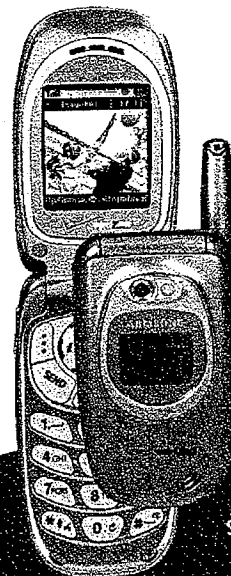
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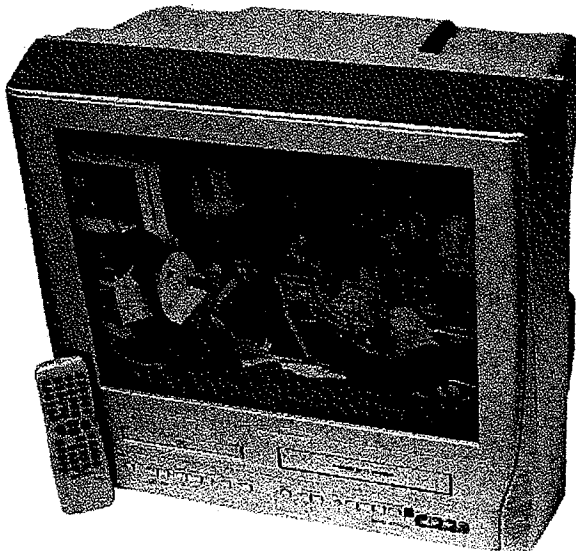
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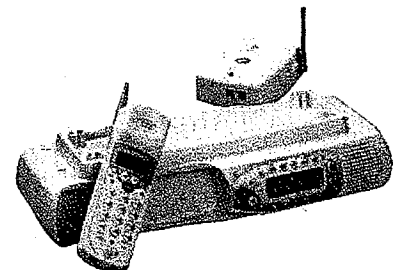
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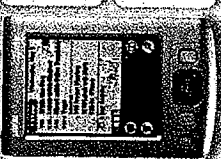
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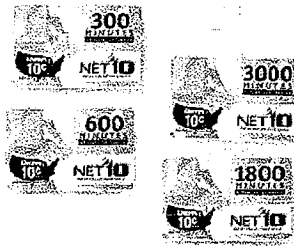
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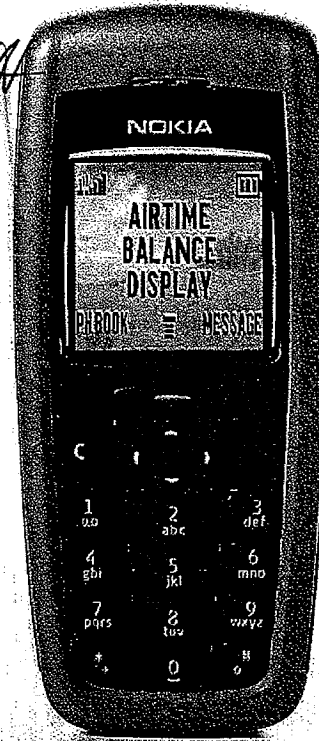
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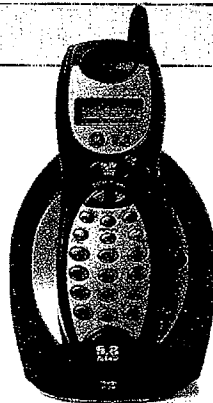
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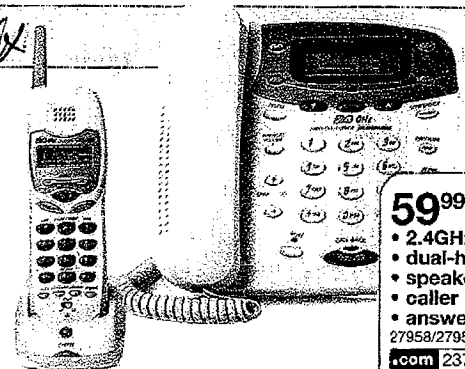
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• caller ID
5810
com 304659

new! 49⁹⁹ SALE
• 5.8GHz
• dual handset
• caller ID
5822
com 304660

SOUTHWESTERN BELL

K it's all about **Dad**
kmart.



39⁹⁹
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SAVE \$20
After Rebate

Linksys® WRT54GL
Wireless Router
Up to 54Mbps
USB Adapter: \$34.97
\$8.99 - 10.00 Mfr. Mail-In Rebate
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Notebook Adapter: \$34.95 After Rebates SAVE \$20 \$34.95
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\$8.99 - 10.00 Mfr. Mail-In Rebate - 10.00 Office Depot Mail-In Rebate = 32.96



9⁹⁹
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WIRED



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SAVE \$40
After Rebate

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Linksys® WRT54GL
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a month

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HOW IT WORKS

1 BUY a Linksys
Wireless-G Voice IP
Router with Phone Ports

2 ACTIVATE
Vonage Phone
Service

3 TRADE-IN
your old Wireless Router.
All brands accepted

G for FREE
with VONAGE
The G Trade-In

FREE*
After Activation &
Trade-In Rebates

Linksys® Wireless-G
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IP Terminal Adapter
Model WRT54GLP2 178-188
129.99 - 10.00 Mfr. Mail-In
Rebate - 30.00 Vonage
Activation Mail-In Rebate
- 50.00 Trade-In Mail-In
Rebate - 20.00 Office Depot
Mail-In Rebate = FREE
With Activation

*FREE Linksys Router: Linksys WRT54GL router is FREE after rebates. Vonage rebates require 90 days enrollment in a Vonage service plan and return of old router. Allow 12 weeks for processing after receipt of application and 90 days enrollment. Broadband Internet connection and Credit Card required. Monthly plans from \$14.99. Termination fee may apply. Satellite TV and alarm systems may require land line connection. Dialing 911 requires activation and operates differently than traditional 911. See Vonage website for details regarding 911 dialing. Other restrictions may apply. See www.vonage.com for additional details. *Plus online activation. No annual contracts, easy installation, ability to keep your existing phone number and much more.

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69⁹⁹
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124⁹⁹
SAVE \$25



**12-SHEETS
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**14-SHEETS
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Fellowes® Personal
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Did You Know...

Shredders can be an essential part of information protection in accordance with the Fair and Accurate Credit Transactions Act (FACTA)

On June 1, 2005 provisions of FACTA that deal with the proper disposal of consumer and employee information will affect many businesses and employees.

	A	B	C	D
STRIP CUT		CROSS-CUT	CROSS-CUT	STRIP CUT
10 SHEETS PER PASS		7 SHEETS PER PASS	12 SHEETS PER PASS	14 SHEETS PER PASS
LIGHT		LIGHT	HEAVY	HEAVY
YES	NO	YES	YES	YES
NO	NO	YES	YES	YES

19⁹⁹
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After Rebate



GE 2-Line Speakerphone
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79⁹⁹
PLUS FREE
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AT&T
2.4GHz 2-Line
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Model 1412 854-137
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149⁹⁹
Base
After Rebate
SAVE \$30



Panasonic® 5.8GHz
Two-Line Cordless Phone With Caller ID*
Base Phone Model KX-TG6500B 927-328
179.99 - 30.00 Mail-In Rebate = 149.99
Additional Handset Model KX-TG6500B 927-456 \$79.99
Additional handset sold separately.

FREE 3RD HANDSET
WITH PURCHASE OF BASE
PHONE AND 2 HANDSETS

179⁹⁹
Base



AT&T 2.4GHz
2-Line Digital
Corded/Cordless
Multi-Handset
Phone with
Answering
System & Call
Waiting/Caller ID*
Base Model E2562 506-040
Additional Handset Model E252 506-135 \$69.99
Coupon Code 32668947
Additional handset sold separately.
Gift Card good toward next purchase. Available in store only.
*Call Waiting/Caller ID service required from your local telephone company.

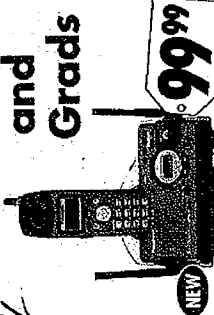
FREE \$10-\$90



**GIFT CARD INSTANTLY, WITH
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Good toward future in-store purchase. \$10 Gift Card for every expansion handset purchased, up to \$90 for 9 handsets. Expandable phones and expansion handsets must be purchased on same receipt. Limit \$90 in Gift Cards per customer. Online offer may vary. Excludes wireless phones.

Gifts for Dads and Grads



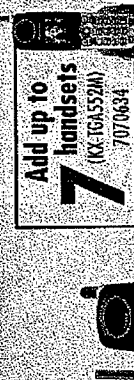
Panasonic.
5.8GHz Digital Spread Spectrum Cordless with Digital Answering System and Caller ID¹
Features Voice Changer with high, deep and fun voices, speakerphone, and shock and splash resistant handset. (KX-TGS438F) 6997333



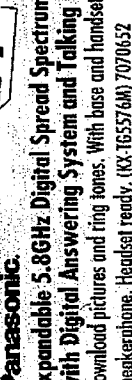
vtech
2.4GHz Analog Cordless with Caller ID¹
Features colorful changeable face and base plates. (GZ2339) 7161304



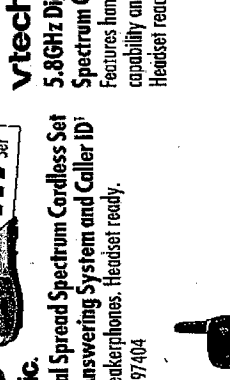
vtech
2.4GHz Analog Cordless with Caller ID¹
Features colorful changeable face and base plates. (GZ2339) 7161304



Panasonic.
Expandable 5.8GHz Digital Spread Spectrum Cordless with Digital Answering System and Talking Caller ID¹
Download pictures and ring tones. With base and handset speakerphone. Headset ready. (KX-TGS576M) 7070652



Panasonic.
5.8GHz Digital Spread Spectrum Cordless Set with Caller ID¹
With handset speakerphones. Headset ready. (KX-TGS432M) 6997404



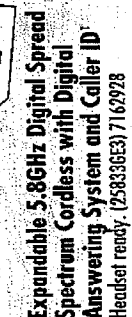
vtech
5.8GHz Digital Spread Spectrum Cordless Set with Caller ID¹
Features handset speakerphone, conference call capability and handset-to-handset operation. Headset ready. (P5825) 5831889



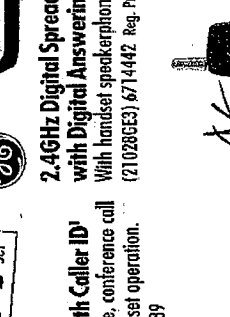
uniden
5.8GHz Analog Cordless with Caller ID¹
Headset ready. (EXA15580) 7067773



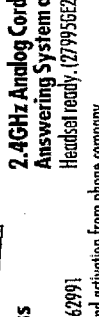
Panasonic.
Expandable 5.8GHz Digital Spread Spectrum Cordless with Digital Answering System and Caller ID¹
Headset ready. (258336E3) 7162928



Panasonic.
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Features handset speakerphone and 6 ring options. Headset ready. (KX-TGS210M) 6465167
Reg. Price \$119.99 - \$10 Instant Savings = \$109.99
\$40 Mail-In Rebate = \$69.99



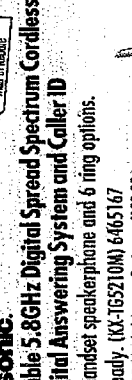
Panasonic.
2.4GHz Analog Cordless with Caller ID¹
Headset ready. (279336E2) 7070153
Reg. Price \$22.99 - \$10 Mail-In Rebate = \$12.99



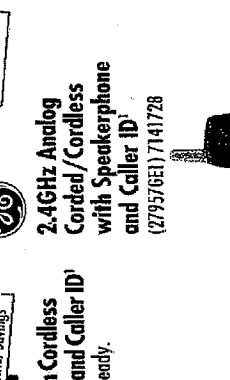
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2.4GHz Analog Cordless with Caller ID¹
Headset ready. (279336E2) 7070153
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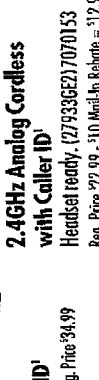
Panasonic.
Expandable 5.8GHz Digital Spread Spectrum Cordless with Digital Answering System and Caller ID¹
Features handset speakerphone and 6 ring options. Headset ready. (KX-TGS210M) 6465167
Reg. Price \$119.99 - \$10 Instant Savings = \$109.99
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A Gift card is the big gift that fits in Dad's wallet.



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2K Communications: Telecommunications Consultants in Columbia | Voice & Data Cabling

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2K Communications Inc.

A New Generation in Communications

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Tuesday 12 July 2005

Service - Installation - Maintenance

Nortel and Executone Certified

◆ LATEST NEWS

February 2005
2K Communications became a Zultys reseller.
Z U L T Y S

March 2005
2K Communications became a EnGenius reseller.
EnGenius

2K Communications specializes in business communications through office telephone sales and service. Our personal attention and consultative expertise are invaluable when resolving any problems you may have, discussing your business objectives, and helping meet your voice, data, and Internet communications needs. We are a customer-focused organization motivated to find the optimal solution for our clients.

As an independent telecom equipment vendor and service provider, 2K Communications provides a full range of products, parts, accessories and support services for Nortel and Executone telephone systems. When you need a particular product or part in a hurry, you can count on our courteous staff for expedient service. As your total telecom solutions provider, we are committed to helping you select the most appropriate telecom systems, equipment, products, support, and consulting services to meet your enterprise requirements and deadlines.

Our mission is to deliver to our clients practical solutions with measurable, timely results that meet long-term goals. As an organization, we strive to be nothing less than ethical, exemplary community citizens, knowledge leaders, and profitable. Our goal is to be your most responsive and reliable strategic partner who you count on for the design, delivery, installation and support of telecommunications equipment nationwide.

2K Communications: Telecommunications Consultants in Columbia, SC | Voice & Data Cabling

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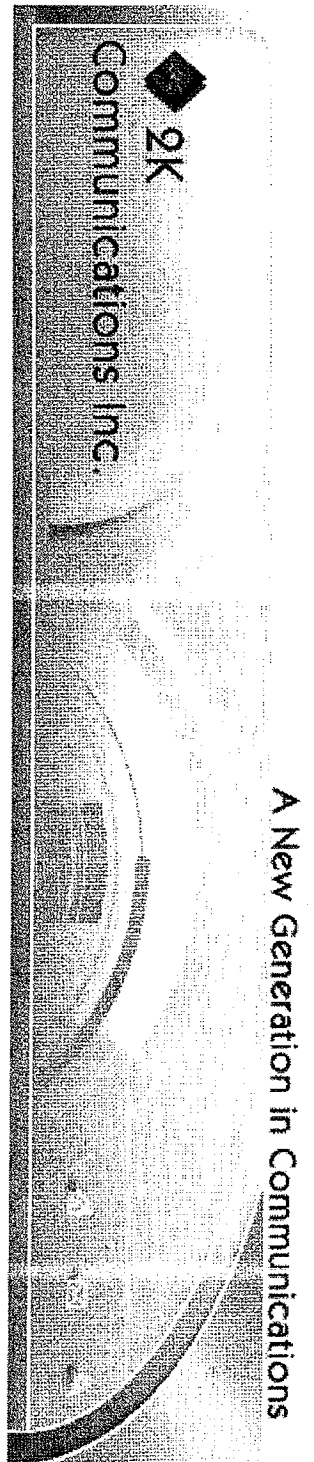
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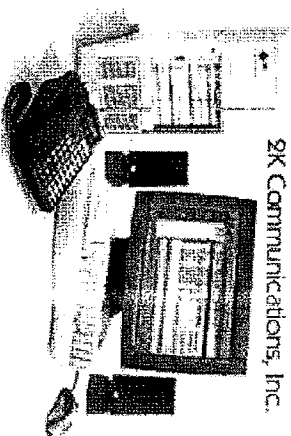
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Tuesday 12 July 2005

Our Services:

2K Communications prides itself on commitment to customer satisfaction. We have aligned ourselves with some of the world's top technology suppliers and manufactures to help us maintain our "Customer First" attitude.

With our expertise in delivering communications infrastructure solutions for business customers nationwide, 2K Communications has a proven record of optimizing our clients business performance. We strive to build long-term relationships with our customer base and to help them with their path to success.



Connecting your business to the world...

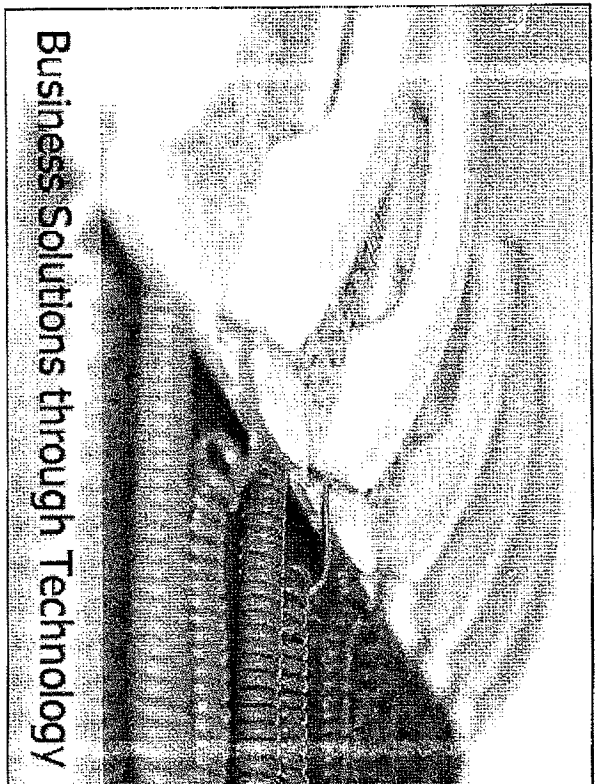
Services:

Nortel Telephone Systems
Executive Telephone Systems
Local Dial Tone
Long Distance
Frame Relay, T1 & PRI Circuits
Managed Network Security

PBX & Key Systems Installation-Maintenance
Data, Telephone & Paging Wiring
Communications & Data Consulting
High-Speed Internet Access
Support 24 Hours - 7 Days

2K Communications: Telecommunications Service & Repair | Voice | Data Cabling

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NORTEL

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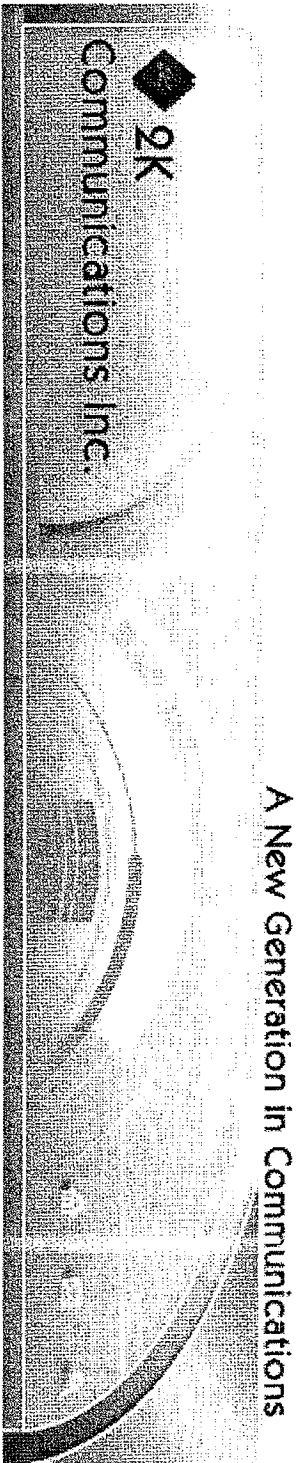
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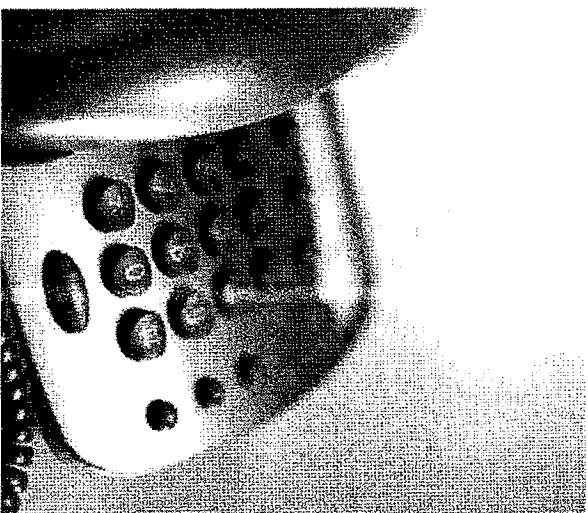
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Our Products:

2K Communications is a leader in telecom and data equipment remanufacture and repair, specializing in top-line key systems, phones, data and other components. With corporate headquarters in Columbia, South Carolina, we serve customers throughout the United States.

From the beginning, we've built a reputation for legendary customer service and expertise in systems manufactured by Nortel and Executone. When you buy equipment from 2K Communications, you are guaranteed personalized, responsive technical support. While most of our products arrive with new user manuals and training guides, our technical support goes further. You can count on us. Our technical representatives are available to personally answer your product questions and help you solve technical issues quickly and easily.

responsive support...

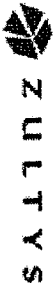


NORTEL

Nortel Networks has a proud tradition of shaping the evolution of communication. They provide networking and communications services and infrastructure, with an emphasis on global communications. Nortel eliminates the boundaries between voice and data, wireline and wireless, and public and private networks.

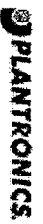
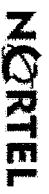
Norstar

Norstar Norstar telephony key systems offer the advantage of sophisticated features that are easy to use, and give businesses the flexibility to handle future growth and new services



Zip

Zultys is a premier manufacturer of VoIP equipment for the enterprise. Its market focus is to provide modern voice solutions for today's business environment, regardless of industry or size. Award winning products from Zultys include a range of IP PBX systems, IP telephones, and supporting peripherals for the VoIP deployment.



2K Communications:: Office PBX System | Netopia Equipment | Telecommunications Equipment Vendor

3 of 3

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Charleston Telecommunication Consulting, Business Phone Equipment Installation, South Carolina, SC

1 of 2

CTC Charleston Telecommunication Consulting

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About Us

Charleston Telecommunication Consulting is a locally owned information technology company providing communication solutions to all types of businesses. Since its founding in 1994, by Peter J. Dieppe, III, CTC has been awarded authorized dealership status from Avaya, Samsung and Mitel Networks. CTC services include the installation of telephone systems, such as Avaya and Samsung key telephone systems and Mitel Network's Private Branch Exchange (PBX) and Integrated Communications Platform (ICP) telephone systems. Additionally, CTC provides Voice over IP, local dial tone, long distance, Internet access, video surveillance systems and voice and data cabling. Comprehensive and affordable maintenance plans are available with all equipment sold.

Charleston Telecommunication Consulting is proud to be an authorized BellSouth Business Partner. This allows us to order and coordinate the installation of your business lines and data circuits. As a BellSouth Business Partner, we are able to provide a single point of contact for everything you need: BellSouth network services, the latest telecommunications equipment and personalized service and support.

Charleston Telecommunication Consulting's goal is to help you gain the most out of your communication dollar. We achieve this by offering cost-effective solutions utilizing top-quality equipment and customer service.

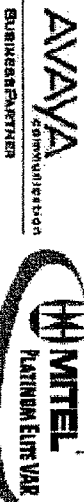
Charleston
Telecommunication
Consulting, Inc

503 Folly Road
Charleston, SC
29412

Phone
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Toll Free
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Charleston Telecommunication Consulting, Business Phone Equipment Installation, South Carolina, SC

Email:
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**We serve the telecommunication needs of the
entire state of South Carolina**

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CTC

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Business and Hospitality Telephone Systems

We realize how crucial your telecommunication systems are to your business. We take pride in being able to assist companies in making the right choice of telephone systems. CTC represents some of the industry's finest manufacturers of business phone systems, including Mitel Networks, Samsung and Avaya. Our certified technicians can assist with everything from new installations, office relocations or upgrades (large or small), service calls and MACs (Moves, Adds, and Changes). In addition, for systems equipped with modems and remote access software, we are able to remotely diagnose and repair telephone system alarms. Thus saves the time and expense of a dispatched technician.

IP Telephony

IP Telephony is your business telephone system, your local area network (LAN), and your gateway to the web, all in one package. It increases your communication flexibility, and lowers costs for services and support. For a consultation on how to implement IP Telephony into your organization, contact a CTC representative.

Structured Cabling Solutions

CTC offers the products and services to deliver structured cabling solutions that are flexible and scalable to the needs of every customer. A structured cabling solution allows for the integration of voice, data and video services into a central, manageable distribution center or hub. From needs analysis and design to installation, project management, testing and network documentation, CTC provides the services to keep your network in business.

Voicemail Systems

Voicemail is an integral part of today's business telephone systems. CTC provides solutions for your messaging needs from a simple automated attendant system or a multi-port voicemail system. We offer efficient and easy-to-use voicemail solutions for assistance in a

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Telecommunication
Consulting, Inc

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Charleston, SC
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Phone System Dealer, Installation, Charleston South Carolina, SC, Bu's Telecommunication Equipment

2 of 4

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hectic work day and management of after-hour telephone traffic.

Unified Messaging

Unified Messaging brings voicemails, emails and faxes together on your computer. We offer Mitel Networks 6500 Unified Messaging. It is the first unified messaging solution that features natural speech as a user interface to access all aspects of Microsoft Exchange 2000 and Outlook: inbox, calendar, contact list and task list. 6500 Unified Messaging integrates with Mitel Networks Voice-over-IP (VoIP) servers and PBX platforms, as well as PBXs from other leading vendors.

Call Accounting

Call Accounting can save you time and money by simplifying bill-back of telecom related expenses. Call Accounting allows you to accurately evaluate business telephone usage, traffic and duration of calls, while determining communication costs incurred by each user. It allows businesses to monitor and analyze all of the company's telephone activity.

Conference Systems

Face-to-face meetings with your customers, colleagues and partners are not always practical or possible. As a result, voice conferencing has become a common collaborative tool in companies large and small. The Mitel Networks 5303 Conference Phone is the only analog conference phone on the market with exclusive acoustic beam-forming technology that automatically focuses the microphone on individual speakers to eliminate annoying background noise and side conversations. Combined with built-in noise reduction, automatic gain control and full duplex operation, it supports discussions that are as close to being there as possible.

Paging

Whether you need paging throughout your telephone sets or overhead paging, CTC can install the best paging application for your business. We install external and internal paging applications for large industrial facilities and small offices.

Music On Hold

Music/Message on Hold provides the capability for your customers to hear custom messages and music that delivers the information that you want your callers to hear while they are waiting to speak with you.

Headsets

Plantronics, Inc. introduced the first lightweight communications headset in 1962 and today is the world's leading designer, manufacturer and marketer of lightweight communications headset products. Plantronics headsets allow people to be more productive and comfortable when they use the telephone. CTC offers wired and wireless headsets for all types of telephone sets.

Local & Long Distance Services

As a BellSouth Authorized Agent, CTC can order and coordinate the installation of basic and

Phone System Dealer, Installation, Charleston South Carolina, SC, Buys Telecommunication Equipment

3 of 4

complex local services. Additionally, we offer BellSouth long distance service and we will analyze your current bills to determine which service and plan is most cost-effective for your business.

High Speed Internet Service

Options for Internet access range from BellSouth Fast Access DSL to Dedicated Internet Access and include a myriad of options in between. CTC can provide you with the most effective high-speed Internet service available in your area and price range.

Digital Video Recording

Digital technology has advanced security camera products and remote video surveillance to a new level. Monitor your store, office, restaurant or warehouse remotely. Supervise employees while away from your business. Watch security camera activities anywhere worldwide. A digital surveillance system offers live remote video monitoring from home or another computer. Digitally record up to 3 months or longer and retrieve archived video instantly. For a consultation on how to implement Digital Video Recording into your organization, contact a CTC representative.



**We serve the telecommunication needs of the
entire state of South Carolina**

Phone System Dealer, Installation, Charleston South Carolina, SC, Business Telecommunication Equipment

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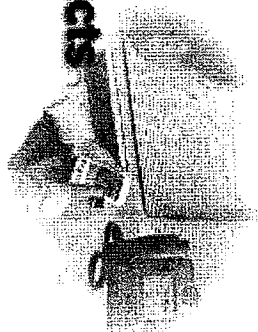
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COMMUNICATIONS
BUSINESS PARTNER

Avaya

Avaya is a global leader in business communications solutions and services, helping make enterprise networks customer-driven. More than 75 percent of Fortune 500 companies use Avaya's solutions and services to succeed in the new 'customer economy' where the customer is at the center of their enterprise networks.

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Telecommunication
Consulting, Inc



Mitel

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Phone
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Mitel Networks is leading the way toward a new and more personalized approach to communications for enterprises and small business. Mitel Networks' innovative solutions, applications and desktop appliances enable you to access, process and control your communications and information naturally, simply and efficiently. Their solutions allow you to collaborate over distance and time and to interact with your customers, colleagues and partners as never before. By combining the power of voice, data and video over

converged high-speed networks, Mitel Networks provides you with flexible and personalized tools that let you leverage the latest advances for personal and organizational advantage.



Samsung

Samsung Telecommunications America is the world's 14th largest company. They have enormous research and development resources to create the most advanced, yet easy-to-use telecommunications products. Samsung products are designed and tested to achieve one basic goal: make everyone in your company more productive, efficient and successful.

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**We serve the telecommunication needs of the
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Avaya Dealer, Phone Installation, Charleston South Carolina, SC, Business Telecommunication Equipment

1 of 2

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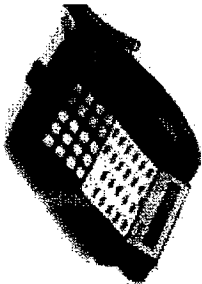


Avaya Products

Mitel / Samsung

Partner Advanced Communications System

The Partner ACS is designed to help meet the complex business needs facing small enterprises today, with room for growth tomorrow. The "brain" of the system is a compact processor modular that supports 3 incoming lines and 8 extensions. The maximum system configuration is 15 lines and 48 extensions, or 31 lines and 8 extensions. It supports a wide variety of features that can be combined to give you greater control over your business.

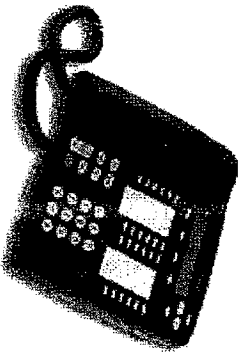


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503 Folly Road
Charleston, SC
29412

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Merlin Magix Integrated System

The Merlin Magix Integrated System delivers industry-leading communications capabilities in a powerful public branch exchange (PBX) that supports everything from basic voice to Internet access, all from a single platform, helping to make it highly cost-effective. It is flexible and scalable, and can grow as your company grows, up to 80 lines and 200 extensions. The Merlin Magix Integrated System is the perfect choice for small companies looking for the latest communications features, as well as for larger companies with branch offices.

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Email:
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Partner Messaging

Partner Messaging products are available in three sizes to meet your specific needs. All three models deliver powerful, yet easy-to-use, voice messaging capabilities that simply plug into your new or existing Partner system. Ideal for small but growing businesses.

Please contact Charleston Telecommunication Consulting for more information on Avaya products, or you may visit their website at www.avaya.com.

We serve the telecommunication needs of the entire state of South Carolina

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BellSouth Authorized Agent, Charleston South Carolina, SC, Business Telecommunication Equipment

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BellSouth Authorized Agent

Authorized Agents are an essential part of the BellSouth team. Only the top candidates are selected and the qualification process is rigorous. Charleston Telecommunication Consulting was qualified because of our company's reputation for customer satisfaction, financial stability, technical capability and product expertise.

Passing an admissions test is just the beginning. In addition, BellSouth requires each Authorized Agent to:

- Maintain a certified, professional staff trained in BellSouth services
- Offer consultative services on products and services that accurately meet your needs
- Provide full installation and maintenance of a product line that complements BellSouth Network Services
- Develop and sustain the level of satisfaction that you, as a customer, expect and need

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Charleston Telecommunication Consulting is backed by the full resources and technical expertise of BellSouth. This way, CTC will have whatever is necessary to plan, implement and maintain a total telecommunications solution for you.

You can count on Charleston Telecommunication Consulting to provide:

- System design and configuration

BellSouth Authorized Agent, Charleston South Carolina, SC, Business Telecommunication Equipment

Email:
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- System installation and testing
- User training
- Technical support, maintenance and repair trouble-shooting

From the wires to your building and the services that run on them to the phones on your desk, Charleston Telecommunication Consulting can provide you with a total communications solution designed to meet your very own specific needs.



We serve the telecommunication needs of the
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Omni Telecommunications is a telephone Interconnect company.
We sell and install new and refurbished telephone and voice processing
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than 34 years offering the best service and telephone equipment from small
to medium size companies and professional organizations.



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Servicing the entire region
around the upstate of South
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- North Carolina
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We have "**time tested**" our products to ensure the products stand up to our measurements. We represent products from Panasonic Digital, NEC/Nitsuko, Vodavi and PhoneSuite. Our products and services are 100% guaranteed.

Our success is based upon two simple philosophies; "Providing a fair and competitive price for products and services we offer" and "Say what we do and do what we say!".

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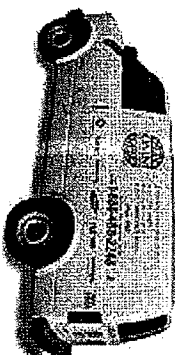
INSTALLATION • SERVICE • REPAIR

Services

Omni Telecommunications offers a wide array of services to support our customers.

Consultation: Good honest non-biased opinion about a product or system. Evaluations about your present system or installation can be provided in writing, if requested.

Emergency: 24 hour 7 days a week emergency service is a promise, not just talk. *We encourage all non customers to register with us to ensure that we can handle your system as we can not make this promise to those who do not comply.*



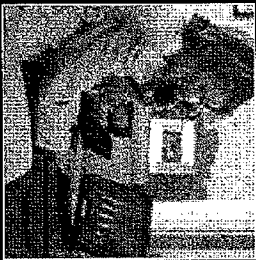
2 Hour Emergency Service

Repair: Should your system encounter technical difficulties, we stock all the components to correct the problem.

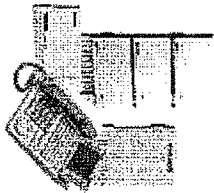
Programming: Should your telephone or voice processing system require programming changes, in most cases, this can be performed remotely, if your system is equipped with a modem.

Move, Add, Change (MAC): The most common request for service is to move, add or change a telephone extension or related options.

Relocation: Should your company decide it's time to relocate, Omni Telecommunications offers to transfer you entire system in the most efficient manner. We will also order your lines well in advance to ensure a smooth transition.



Benefit from our Experience





Lease-Finance: All of our new and refurbished telephone and voice processing systems can be arranged for financing. Low finance rates are available through several of our leasing companies and we provide you the best rates. Approval can be made with in 2-4 hours.

Refurbished Systems: A huge array of refurbished telephone and voice processing systems are available through Omni Telecommunications. Savings of 30%-40% are realistic. We can obtain parts for any and every system on the market for the past 30 years!

Home-Office Telephone Systems: We proudly recommend the Panasonic line of telephones for the home-office entrepreneur. Intercom, paging, door boxes, gate open controls, portable phones, fax, modems are just a few things you can have with the integrated telephone system.

We are certified Digital dealers for Panasonic.

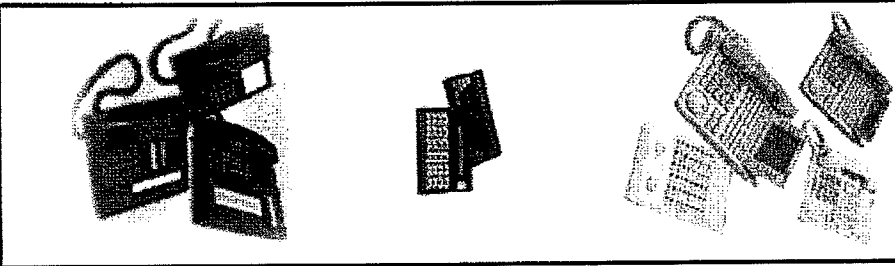
Home Entertainment Systems: Omni Telecommunications can assist you in your home entertainment "Media Room" set up. Brilliant surround sound will enhance your viewing pleasures.

Smart House: Omni Telecommunications can help you plan your dream house of the future. Or we can help you upgrade your present home for the future too. Turn on lights, security cameras, security system, fire place by the sound of your voice, timed interval or simply by infra-red signals.

Wiring: also known as "Structured Wiring" is offered by Omni Telecom. Voice and Data, using "Cat-5e" cabling is used. Cat-3 can be used strictly for applications requiring voice grade transmission thus saving the customer money. Cat-3 works as well as Cat-5e for voice. All cabling is terminated on industry approved connecting blocks and brackets.

New Installation: Omni Telecommunications sets the standards for new installations. Our site planning is impeccable insuring every aspect of a professional installation. We use only the highest grade of hardware (jacks, plugs, cables, "D-posts"). We guarantee out installation 100%. We are very time conscientious making sure our customers are 100% satisfied all the way.

We also offer technical support to telecom vendors who seek professional assistance with



programming and installation procedures.

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KX-TDA Digital Hybrid IP-PBX Systems



Complete communications solution for both small and medium sized businesses. The KX-TDA system is designed to be flexible to provide growth for your business and give you the solutions you need in today's competitive environment. For businesses with employees who are on the go or have multiple locations, this system has the technology built right in for easy configuration and compatibility!

New Features of the KX-TDA include:

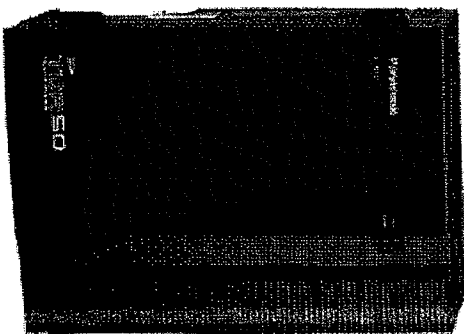
- **NETWORKING:** for multiple company sites
- **T-1 & ISDN:** primary rate digital service
- **Q-SIG PROTOCOL:** designed for future development to increase ISDN PRI
- **VOICE OVER IP (VoIP):** telephone voice calls can be routed over your local or WAN that would otherwise just be used for data.
- **DXDP Digital extra Device Port:** allows you to connect up to two identical KX-T7600 Digital Telephones to the same system port, each can be assigned the same or a different telephone number and operate independently at the same time.

- **2.4GHz Wireless Telephone Integration:** multiple handsets can be connected to one system

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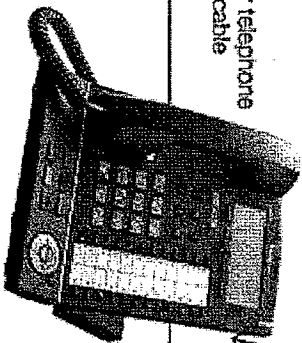
KX-TDA50

Digital Hybrid IP-PBX System
max. 55 Ports [Additional Features](#)

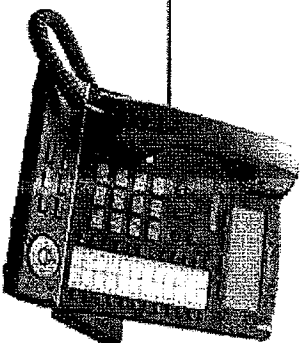


2 Pair telephone
cable

DXDP Digital eXtra Device Port



KX-T7636
Extension 101



KX-T7636
Extension 201

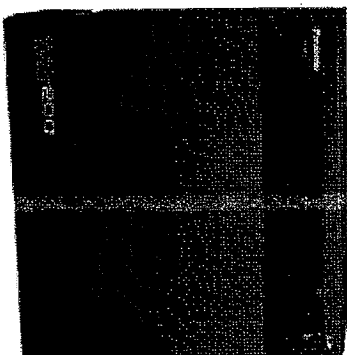
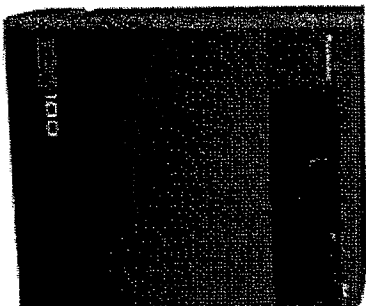
DXDP provides a cost-effective solution for adding a second telephone without running a second telephone line. You can connect KX-T7600 series telephones, analog telephones, cordless telephones or any other single line device.

KX-TDA100

Digital Hybrid IP-PBX System
96 Ports [Additional Features](#)

KX-TDA200

Digital Hybrid IP-PBX System
192 Ports [Additional Features](#)



Maximum System Capacities			
	Maximum Number of Ports	Maximum Number of COs	Maximum Number of KX-T7600 series Proprietary Wired Telephones
KX-TDA100	96	64	128
KX-TDA200	192	128	128

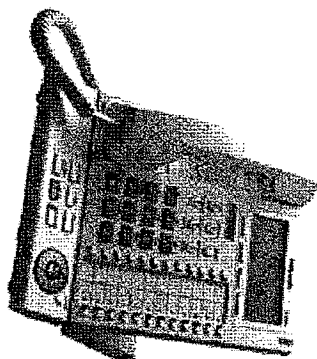
Telephones

KX-T7636

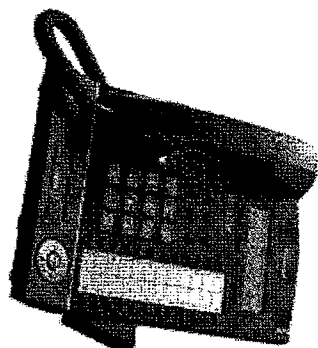
Digital Proprietary Telephone with
6-Line Backlit LCD and Speakerphone
Additional Features

KX-T7633

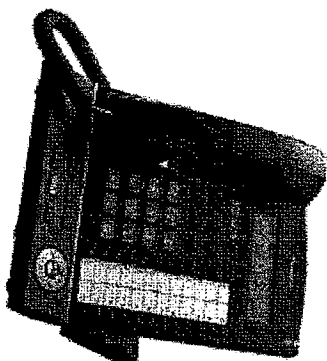
Digital Proprietary Telephone with
3-Line Backlit LCD and Speakerphone
Additional Features



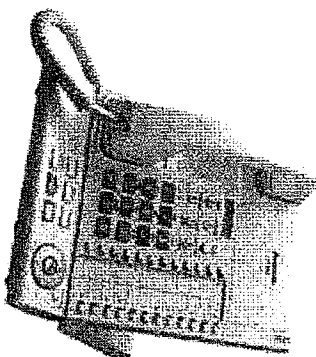
KX-T7630
Digital Proprietary Telephone with
3-Line LCD and Speakerphone
Additional Features



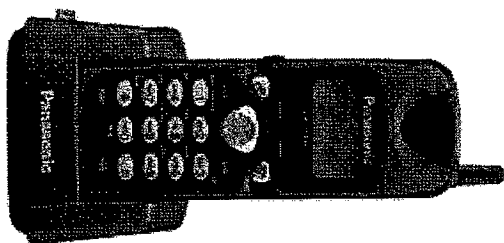
KX-T7625
Digital Proprietary Telephone with
Speakerphone
Additional Features



KX-TD7680
2.4GHz Multi-Cell Wireless Telephone
Additional Features

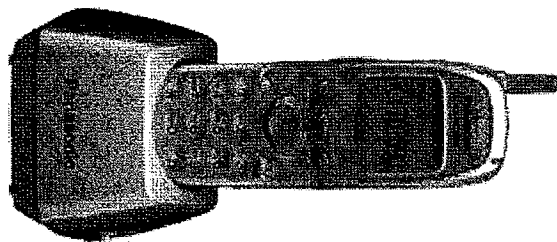


KX-TD7690
2.4GHz Premium Multi-Cell Wireless Phone
Additional Features



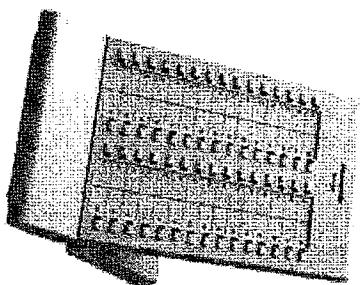
KX-T7640

Digital DSS Console with 60 Direct Station
Selection (DSS)



KX-T7603

Digital Add-On Module with 12 CO Keys



Telephone Features

Easy to Use. Hard to Choose.

Features	KX-T7636	KX-T7633	KX-T7630	KX-T7625	KX-T7640	KX-T7603
LCD	6-line	3-line	3-line	None	No	No
Line Keys	24	24	24	24	60	12
Speakerphone	Full Duplex	Full Duplex	Full Duplex	Full Duplex	No	No
Headset Jack (2.5mm)	Yes	Yes	Yes	Yes	No	No
Backlit LCD	Yes	Yes	No	No	No	No
XDP	Yes	Yes	Yes	Yes	No	No
USB Interface	Option	Option	No	No	No	No
12 Key Add-On Module	Option	Option	No	No	No	Yes
Navigator Key	Yes	Yes	Yes	Yes	No	No
Dual Color LEDs	Yes	Yes	Yes	Yes	Yes	Yes
Colors: Charcoal & White	Yes	Yes	Yes	Yes	Yes	Yes

Multifunction LCD

The LCD displays the various system information features such as Caller ID, Date and Time, Call Log, and Speed Dialing.

- LCD contrast level is adjustable to adapt to different lighting conditions (except KX-T7625).
- Caller ID: Allows users to confirm the caller's name and number on the display. This is enabled by Analogue Caller ID service/SDN CLIP or ANI service for E1/T1.
- Call Log: Allows users to confirm the log of the call history on the display and to call back using the log data.
- Multi-Language LCD Support: Up to the five languages selected by the dealer can be installed into the system. The users can then select which of those languages to use for each extension

Navigator Key

The new Navigator Key allows for speedy and efficient programming of names and telephone numbers, searching of quick-dial numbers, and use of the many other system features.

Multi-Angle Tilt Body

The body can be set to any of four angles, each XX degrees apart, to save space and allow for the most comfortable positioning. By changing the body tilt, you can also change the angle of the LCD display to obtain the optimum viewing angle for easy operation.

Built-in USB Port

The KX-T7636/KX-T7633 model is designed for use with an internal plug-in module so that the USB Module Card (KX-T7601) can be built right into your digital proprietary telephone. The USB interface also simplifies the use of the PC Phone and PC Console applications for easy set-up of your small-scale CTI solution.

eXtra Device Port (XDP)

The digital proprietary telephone has a special jack called the eXtra Device Port (XDP). Any single-line device can be connected to the XDP jack and the device can then have the same extension number (Parallel Mode) or a different extension number (Independent Mode).

- In Independent Mode, users can send a document by fax or transfer data files from your PC while talking on the phone. XDP effectively doubles the extension capacity of the system without any extra cost.
- In Parallel Mode, users can take incoming calls on the digital proprietary telephone or on the cordless phone. They can also transfer the call from the digital proprietary telephone to the cordless telephone simply by picking up the cordless telephone, or vice versa. It is also possible to dial from a PC using a customer database and talk with a digital proprietary telephone.

Message/Ringing Lamp

This lamp flashes when you receive a call or someone has left you a message.

10 Melodies and 20 Ring Tones

For each CO, choose the melody/ringer from 10 melodies and the ringing tone from 20 tone types.

Hands-Free Speakerphone

Integrated speaker enables you to set the phone for hands-free conversations and on-hook dialing.

Headset Jack

Connect a headset to this jack for hands-free conversation. Optional headset KX-T7090 is available.

Auto Dial/Store

Used for system speed dialing or storing programmed changes. Maximum of 1000 pre-programmed system speed dial numbers.

24 Flexible Outside (CO) Line Buttons

These keys can be assigned by each user to the various features such as CO Line Key, Direct

Station Selection (DSS) Key, One-touch Dial Key, Message Waiting Lamp, Call Forward, Do Not Disturb, and Conference, all of which help you achieve smoother call handling. Each programmable CO Line Key has a dual color LED (red/green) that shows useful information such as the line status, extension status, and whether the feature is on or off.

Alphanumeric Display

By providing visual feedback, the user-friendly display makes it easier to handle calls and perform other tasks. You can use the displays to view a variety of information or access the Hybrid IP PBX system's many features. You can also make calls by following the visual prompts shown on the display.

Conference

Maximum 8-party conference can be established using the digital proprietary telephones. If you don't want to attend the conference, hang up after pressing this key during the conference.

Automatic Redial

The phone will automatically redial the last number called at the touch of a button.

Wall Mountable

All system telephones are equipped with a built-in wall mounting kit.

Built-in Speaker

With the built-in speaker, the system telephone can perform the functions given below.

- **Paging**
The system telephones can receive paging announcements through the built-in speaker.
- **OHCA (Off-hook Call Announcement)**
OHCA allows the user to be informed that another call is waiting through the built-in speaker while the user is on the line. The microphone is also activated, so a second two-way conversation is established on the same telephone.
- **Off-Hook Monitor**
While a person is talking through the handset, this allows the people nearby to hear the phone conversation through the built-in speaker.
- **Background Music (BGM)**
Users can hear the BGM through the system telephone speaker when on-hook. Each user can turn on and off the BGM and select the music source from the internal melody IC or from a maximum of 2 external music sources.

FWD/DND (Call Forwarding/Do Not Disturb)

Call Forwarding allows users to automatically send incoming calls to another extension, to an outside line, or to voice mail. DND allows users to appear busy to incoming calls. Both of these functions can be set or cancelled at their own extensions by pressing this key.

Whisper OHCA

Whisper OHCA allows a system telephone user to be informed of another waiting call while on the telephone. The announcement will be heard over the existing conversation, without the other party being able to hear.

Intercom

Used to make or receive an intercom call.

Multi-Cell Wireless Phone Features

2.4GHz Multi-Cell Wireless Capability

KX-TDA Multi-Cell Wireless option allows voice and data transmission via radio waves, within the range of strategically placed cell stations (antennas). As you move throughout the coverage area, the system provides seamless communication by automatically handing off the call from cell station to cell station. There are two Multi-Cell portable handsets the KX-TD7680 and the premium KX-TD7690. Up to 128 handsets can be registered on either the KX-TDA100 or KX-TDA200. Multi-Cell Wireless is low-cost and highly flexible solution that keeps people connected whether they are on the factory floor, in the warehouse, in a showroom or just about anywhere on site.

Multiple System Registration

Portable stations (handsets) can be registered on more than one KX-TDA system, allowing you to take your portable station with you and use it in more than one location.

Speakerphone with Auto Answer

Both telephones, KX-TD7690 and KX-TD7680, have speakerphone. When auto answer is set, calls from another system telephone will be automatically answered allowing the user to respond without any action, much like an intercom.

Backlit LCD Display

Provides useful information regarding the call, line status, flexible key number and more. The LCD is backlit for easy readability even in complete darkness.

Navigator Key

Lets you easily control the handset volume and ringer level and other advanced functions, where applicable. This simplifies access to the Call Directory to make calls using the names or numbers stored in the directory. Speed dial numbers are searched by alphanumeric order.

PBX Functionality Support

With the use of the Navigator key, users easily access various PBX features used together with the LCD.

Hands-Free Headset Jack

Connect an optional hands-free headset for automatic answering of intercom calls and hands-free conversations.

Multiple Ring Modes

Each portable station (handset) can choose the melody ringer from 10 melodies and the ringing tone from 20 tone types. Also, vibrate mode can also be selected when an audible ring is not wanted.

Desk and Wall Mountable

Small footprint does not take up precious desk space. For even more free space, each system comes equipped with a built-in wall mounting kit.

System Features

2.4GHz Multi-Cell Wireless Capability

KX-TDA Multi-Cell Wireless option allows voice and data transmission via radio waves, within the range of strategically placed cell stations (antennas). As you move throughout the coverage area, the system provides seamless communication by automatically handing off the call from cell station to cell station. There are two Multi-Cell wireless handsets the KX-TD7680 and the premium KX-TD7690. Up to 128 handsets can be registered on either the KX-TDA100 or KX-TDA200 and handsets can also be registered on multiple systems. Multi-Cell Wireless is low-cost and highly flexible solution that keeps people connected whether they are on the factory floor, in the warehouse, in a showroom or just about anywhere on site.

Networking

If you are designing your company's private telephone network or simply connecting the PSTN, the KX-TDA has a wide variety of cost-effective options to choose from to meet your specific requirements:

- T1 and ISDN Primary Rate Service
- The system's T1 or ISDN Primary Rate service allows 2 pairs of wires to be electronically divided into 24 channels, which eliminates the need of running separate lines and provides an extremely cost-effective way to connect the system to the telephone company's central office.

- **Q-SIG**

The Q-SIG protocol is the most flexible platform available for future development. Supported by international standards organizations (ITU-T and ETSI) it ensures that the KX-TDA will connect seamlessly with other vendor's systems and non-Panasonic networks. This protocol can be used to increase the PRI capability and enhance the ISDN by allowing two products to communicate with each other.

- **Voice Over IP**

The KX-TDA IP PBX system can be equipped with an optional VOIP card that permits you to connect the system to you existing data network providing an inexpensive alternative to route calls between two KX-TDA IP-PBX systems.

Digital Voice Mail Integration

The KX-TDA100 and the KX-TDA200 feature built-in software that digitally integrates the Panasonic voice processing systems. Thus providing proprietary high-speed communication between the PBX system and the voice processing system. There are 5 voice processing models to choose from, each containing a built-in auto attendant, interview service and voice mail.



Secure Digital (SD) Card

Reliability is key with any telephone system. The system software and local database information are stored permanently on the removable Panasonic secure digital SD card. If for some reason the system suffers a catastrophic failure, you can be assured that all the important information on your system can be easily loaded back into the system from the SD card. In addition, the SD card makes it a simple task to upgrade the system with new features.

512MB Card

Caller ID/Call Logging

Caller ID displays the incoming caller's phone number, or name and number (if provided by the local phone company), when used with a Panasonic system display phone. The user at each extension can log up to 30 answered calls, while unanswered calls are logged automatically. Logged calls can be called back by going off-hook while viewing the INFO screen and pushing the redial key. There are also up to 1000 programmable entries of name and number for Caller ID service that can be administered by either the user or the system programmer.

Programming and Maintenance

Panasonic certified technicians have multiple password protected access points to program the system and perform maintenance. The system is equipped with a built-in RS232 and a USB port for onsite access. The system can also be set up so it can be accessed remotely via an optional dial up modem or through the Internet.

Conferencing

The KX-TDA100 and KX-TDA200 systems allow the user to have multiple conference calls from

3-party up to 8-party calls at the same time. This feature can prove to be quite beneficial for those who do a lot of conference calling within the same company and may otherwise need an external conference service.

Universal Call Distribution

Having Universal Call Distribution is an inexpensive alternative to adding an additional call center. With Universal Call Distribution incoming calls are evenly distributed to operators or agents logged into a specific UCD group, such as required by a travel office, customer support center, etc. Four different outgoing messages can be recorded and played back in a cycle, and a separate extension can be assigned for overflow calls. Members of a UCD group also have the capability to temporarily remove themselves from the group. This allows members to go to lunch or finish paperwork before taking another call. They can then return to the group when they are ready to answer calls.

Direct Inward System Access (DISA)

With the optional KX-TDA0191 4-Channel Message Card, the KX-TDA100 and KX-TDA200 systems allow an outside caller to access specific system features without operator assistance, as if the caller had an extension in the system. The outside caller can have direct access to the following features: single-digit access to extension, outside party calling, intercom calling to an extension, modem (for remote system administration), external pager, phantom extension and extension group. Additionally, callers can be required to dial a security code to access extensions or the system's outside lines.

Telephone Application Programming Interface (TAPI) Compliant

TAPI compliance allows the user to connect their computer to the network system. It is a set of files and specifications for using telephony in a Windows® environment. This standard program interface lets you and your computer "talk" to each other and thereby allow integration of the telephone and computer systems over telephones to people or phone-connected resources almost anywhere in the world.

Account Codes

Account codes can help manage your telephone expenses by identifying incoming and outgoing external calls for accounting and billing purposes. The system can be programmed to force the use of an account code or not. The account code is appended to the Station Message Detail Recording (SMDR), which is very useful for billing back clients, or to simply keep record of the time spent on the telephone for a specific project.

System Speed Dialing

The KX-TDA100 and KX-TDA200 both provide up to 1000 tenant and 2000 system speed dialing numbers (24 digits long for each) for all extension users. Both the user and the system administrator can program system speed dialing numbers and names. Additionally, some models in the KX-T7600 series, such as the KX-T7636 and the KX-T7633 telephones, allow you to scroll through the speed dial list and simply hit the speakerphone key to dial the number. This


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feature can be used for both system and personal phone numbers.

Page 3 of 13

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Voice Processing Systems

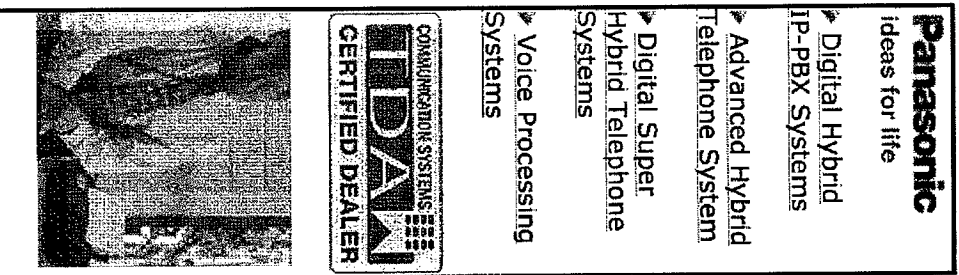
Panasonic Voice Processing (VPS) systems are the finest on the telephone market. Each of the voice processing systems integrates with the main cabinet flawlessly and automatically to ensure no errors in programming.

KX-TVS125

Voice Processing System, 4 ports,
32 hours voice storage

KX-TVS225

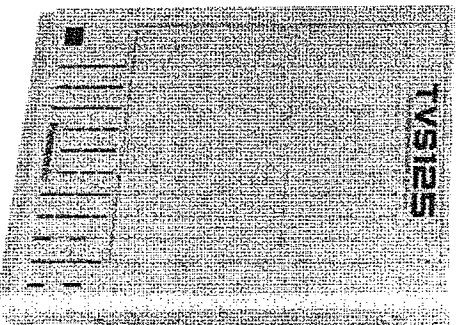
Voice Processing System, up to 12



Panasonic
ideas for life

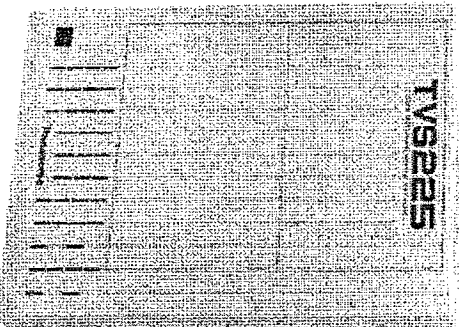
- ▶ Digital Hybrid IP-PBX Systems
- ▶ Advanced Hybrid Telephone System
- ▶ Digital Super Hybrid Telephone Systems
- ▶ Voice Processing Systems

COMMUNICATION SYSTEMS
IDAM
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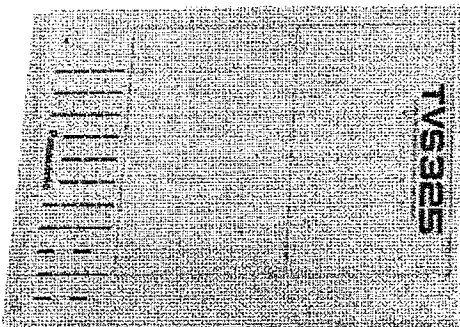
Panasonic VPS units come in a variety of sizes to fit your company's growth and budget. Each VPS integrates with any of the digital systems.



ports, up to 64 hours voice storage

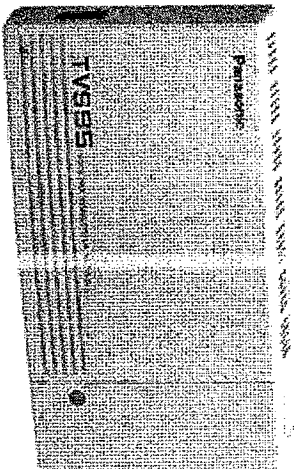
KX-TVS325

Voice processing System, up to 24 ports, up to 128 hours voice storage



KX-TVS95

Voice Processing System, 2 ports, up to 6 hours voice storage.



Features

Live Call Screening or Remote Live Call Screening

Allows you to monitor your calls as they are being recorded into your mailbox, giving you the choice to pick up the call if you wish. You can choose to hear your calls either through your telephone's speaker or handset or, with remote live call screening, from the handset of any cordless phone.

Two-way Transfer

Gives you the ability to record a live conversation directly into another person's mailbox to save time and ensure accurate communication of information.

External Message Delivery

Pre-record a message, specify the phone number to be called and the time and date for the message to be delivered, and relax. Perfect for everything from sending birthday greetings while on vacation to delivering time-sensitive information to a colleague. You can even program in a password for more security and peace of mind.

Enhanced Message Notification

You can be notified of new messages in several different ways: your extension's message lamp will light, your pager will alert you, your pager will display the caller's telephone or intercom number or the system will call a pre-set number to reach you. These notification methods can be combined and programmed so the system

can alert you to important messages.

Caller ID Name Announcement

Now, certain callers can be identified without even looking at the phone. Store up to 120 pre-recorded audio messages programmed to match a Caller ID number. Hear the message when that particular caller rings.

Holiday Service

Program up to 20 custom greetings to play on particular days throughout the year.

Dial By Name

Requests the caller to enter the first 3 or 4 letters of a last name of the person they wish to reach, then transfers the caller to the corresponding extension.

Direct Mail Box Access

With a simple press of the Message Waiting button, mailbox owners can retrieve new messages.

Auto Configuration

A Voice Processing System automatically creates mailboxes for each extension to save programming time. It also automatically sets the Voice Processing System's clock with data from the PBX.

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With Sprint PCS Ready LinkSM, enjoy the convenience of quick "walkie-talkie-style" communication at the touch of a button with other Ready Link users anywhere on the Nationwide Sprint PCS Network.

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More than just phone numbers, dialing 411 is the fast, easy way to get the information you need.

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Vocicemail

Waiting for an important call? You won't miss it with Sprint PCS[®] Vocicemail.

[Learn more](#)

Three-Way Calling

Talk to two people at the same time with Three-Way Calling, even if you didn't start the phone call with it.

[Learn more](#)

Call Forwarding

With Call Forwarding, all incoming calls to your Sprint PCS Phone will be forwarded to the phone number you specify - not your voicemail box - and you won't hear a single ring on your Sprint PCS Phone.

[Learn more](#)

Call Waiting

Call Waiting helps ensure that all of your important calls get through when you are talking on the phone. When you hear the distinct Call Waiting tone, you decide whether you want to switch to the new call.

[Learn more](#)

Caller ID

Caller ID shows you the numbers for most incoming calls, so you know who's calling before you answer. It even provides the number for incoming calls via Call Waiting.

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International Roaming

With Sprint PCS International Roaming, stay connected across the globe with the ability to make and receive calls in more than 150 countries.

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Roaming

Traveling off the Nationwide

Sprint PCS Network? With
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Products

Plans

Coverage

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Support

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Included services

Services & Features home

■ Included services overview

- >> VoiceMail
- >> My T-Mobile
- >> Upgrade your Phone



More ways T-Mobile helps you get more—included with any postpaid plan.

>> VoiceMail

Never miss an important call, wherever you are.

>> My T-Mobile

Check minutes used, pay bills, change rate plan and services, and more—online.

>> Upgrade your Phone

At T-Mobile, you can upgrade your phone every year and get the coolest phones around. Qualified customers can upgrade and get a free phone or upgrade and get any available mail-in rebates.

Minute Messenger

A totally new, totally free way to keep tabs on your Whenever Minutes® used. Just dial #MIN# (#646#) and press "send" from your T-Mobile phone for an instant display.

Wait, there's more


- Conference calling
- Caller ID
- Call waiting
- Call forwarding

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Never miss an important call. Enhanced Voice Mail receives messages for you when you're on the phone or your phone is turned off.

Voice mail keeps you in touch with:

- A greeting recorded in your own voice.
- Voice mail access from any phone.
- Notifications when new messages arrive.

You may experience voice mail service change. [Details](#)

Feature	Enhanced Voice Mail
Message capacity	40
Message length	3 minutes
Message storage time	
- Before playback	21 days
- After playback	21 days
Auto play new messages	Yes
Message waiting indicator	Yes
Cut-through paging	Yes
Message notification via pager	Yes
Answer, give, make message	Yes
Send message to group	Yes
Number of lists	15
Number of members	25

Setting Up Your Voice Mailbox

Press and hold the 1 key to record a personal greeting and establish a security password. A password will not be required when checking messages from your mobile phone. If you would like to be prompted for a passcode each time you retrieve messages from your mobile, you can change this feature from the Main Menu.

Your password can:

- Be 4-10 digits.
- Not begin with a 0.
- Not be a repetition of number, such as 2222.
- Not be a simple string of number, such as 1234 or 6789.
- Not be your wireless phone number.

Accessing/Navigating Enhanced Voice Mail

Most handsets include a dedicated speed dial key for Voice Mail access. The handset will be provisioned automatically with the appropriate access number. On most handsets the speed dial key is 1 key. Press and hold the 1 key until

the voice mail prompt can be heard. Refer to your handset instruction booklet for information on accessing voice mail from your particular handset.

Voice Mail Quick Guide

Based on your location, you can view and print a Quick Guide that assists with setting up voice mail, retrieving your messages, changing your settings, and navigating the voice mail system.

Location	Quick Guide
AL, FL, GA, IN (Evansville), KY, LA, MS, NC, SC, and TN	View printable version
AR, AZ, CO, CT, DE, HI, IA, IL, IN (Indianapolis), KS, MA, MI, MD, MO, MN, NJ, NM, NY, OH, OK, OR, PA, TX, UT, VA, Washington D.C., WI, and WV	View printable version View Spanish version

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Plans**SunCom UnPlan**

Keep talking right across the SunCom Region. Choose unlimited minutes with SunCom UnPlan.

SunCom Regional

Keep talking right across the SunCom Region. Choose 500, 1000 or 2000 minutes.

SunCom America

SunCom America national plans give you a choice of 600, 900, 1500, or unlimited minutes you can use anywhere on the SunCom America Network in the US, US Virgin Islands and Puerto Rico.

SunCom Hiptop

Your wireless everything. It combines a fully-featured mobile phone with web browsing, email and more.

SunCom BlackBerry

Next-generation data products like BlackBerry and a local or national data plan.

SunCom UnPlanSM**SunCom UnPlanSM**

SunCom UnPlan revolutionized wireless with the first truly unlimited, flat-rate plan. With SunCom UnPlan you can call as often as you want throughout the SunCom Region. And you can use your unlimited minutes anytime to call anyone in America from the SunCom Region.



	Taxes & Fees	Minutes Included	Additional Minutes	Monthly Price
SunCom UnPlan w/2-yr service agreement	Included	Unlimited	N/A	\$79.
SunCom UnPlan w/1-yr service agreement	Included	Unlimited	N/A	\$85.

UnPlan ADD-A-LINE OPTION \$30/line 1 or 2 year service agreement required.
all lines share original plan minutes

Included Features

- FREE Nationwide Long Distance!
- Basic Voicemail, 3-Way Calling, Call Waiting, Caller ID, Call Forwarding, SunCom Account Online (register online), SunCom iNotes (10¢ per message), SunCom Plus (25¢ per message), SunCom iLink Plus (2¢ per KB), Taxes and Fees

Things we want you to know

At SunCom, we believe in giving you all the information up front so you'll never be surprised.

- Monthly Service Charges shown are based on a two-year agreement.
 - For one-year agreements with SunCom Regional Plans or SunCom America plans, add \$6/month.
 - For a one-year agreement with a SunCom America plan, add \$5/month.
 - SunCom America Unlimited is only available with a two-year agreement.
 - Additional lines are only available with one- and two-year agreements.
- Our Unlimited Nights begin at 9 p.m. and end at 7 a.m. the next morning. Unlimited Weekends begin Friday at 7 p.m. and end at 7 a.m. on Monday.
- When you sign up for SunCom Service, there is a \$35 activation fee.
- If you cancel service before the end of your agreement, you will be charged an early cancellation fee.
- If you use a credit card to place a call, remember that you are still using your minutes.
- Partial minutes are rounded up and billed as a full minute. So if your call is one minute and a half minutes, you will be billed for two minutes. Any unused plan minutes are not carried over to the next month. The only exception is our Firefly plan.

- Call Forwarding is free, but remember that even though your phone is a landline, you are still using your plan minutes if the call comes through SunCom Phone.
- SunCom Service is available to people who live in most North and South ZIP codes, parts of Tennessee and Georgia and a small part of southwest Florida.
- The SunCom Network has been built to provide a high level of service, but on occasion you may find that a call is dropped or can't be placed because of transmission limitations.
- Our Enhanced Mobile-to-Mobile Service includes all calls you place to, or receive from, other SunCom Customers using your SunCom Phone. For a call to a Mobile-to-Mobile call, the incoming number must be recognized by the SunCom Phone receiving the call.
- Our family plans include up to five people. When you sign up more than one additional person will be charged \$75 per month.
- At least half of your minutes must be used on the SunCom Network. If more than half of your minutes are used outside the SunCom Network, we may end your agreement. This does not apply to SunCom America Plans.

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America's Choicesm

Talk to any of our over 47 million customers from the America's Choice calling coverage area, without roaming.

Family SharePlan®
Available

Check if your friends & family are IN.

(Coverage not available everywhere. America's Choice covers 291 million people in the U.S.)

Back to all calling plans

Included Features:

3-Way Calling Caller ID
411 Connect® New Every Two®
Basic Voice Mail No Answer/Busy Transfer
Call Forwarding TXT Messaging
Call Waiting

Rate area map:

America's Choice Map
National Enhanced Services Map

To add this plan to your wireless package complete these steps:

Select plan minutes

Select	Monthly Home Airtime Minutes	Promotions	Monthly Access	Additional Minutes
<input type="radio"/>	450	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$39.99	\$0.45
<input checked="" type="radio"/>	Double Your Minutes! 900	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$59.99	\$0.40
<input type="radio"/>	Triple Your Minutes! 1350	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$79.99	\$0.35
<input type="radio"/>	2000	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$99.99	\$0.25
<input type="radio"/>	4000	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$149.99	\$0.25
<input type="radio"/>	6000	Unlimited IN Calling AND Night & Weekend Home Airtime Minutes	\$199.99	\$0.20

- Domestic Long Distance (airtime applies)(Unlimited)
- Domestic Roaming (No roaming charges) (Coverage not available in all areas)
- Night Hrs (M-F): 9:01 p.m.–5:59 a.m.
Wknd Hrs: 12:00 a.m. Sat.–11:59 p.m. Sun.

Select optional services**In-Flight Services**

- | | |
|---|---------------|
| <input type="checkbox"/> Airfone® Service for Verizon Wireless
(\$.69 per minute) | \$0.00 |
| <input type="checkbox"/> Airfone® Service for Verizon Wireless
(\$10 per month and \$.10 per minute) | \$10.00/month |

Additional Features

- | | |
|---|--------------|
| <input type="checkbox"/> Detailed Billing | \$1.99/month |
|---|--------------|

Roadside Assistance

- | | |
|--|--------------|
| <input type="checkbox"/> Roadside Assistance | \$2.99/month |
|--|--------------|

By clicking "Go To Phones Next" I acknowledge
that I have read the plan terms & conditions below.

GO TO PHONES NEXT >

Additional Calling Plan Information

Monthly Home Airtime Allowance Minutes, National IN Calling, Night & Weekend Minutes and Home Airtime Per-Minute Rate are for use from within the America's Choice Home Airtime Rate and Coverage Area.

International Roaming

69¢/minute plus pass-through of serving carrier's tolls, surcharges and taxes. See verizonwireless.com for service availability.

411 Connect®

\$1.49 per call plus airtime.

Required Equipment

CDMA tri-mode or All-Digital phone with Verizon Wireless software.

Required Minimum Term, Activation Fees and Early Termination Fee

- Customer Agreement — \$35 activation fee per line, except FamilyShare additional lines, \$25 for 2-year agreements.
- Early Termination Fee — \$175 per line.

Taxes, Surcharges and other Fees

- Tolls, taxes, surcharges and other fees, such as E911 and gross receipt charges, vary by market and as of July 1, 2005, add between [6% and 33%] to your monthly bill and are in addition to your monthly access fees and airtime charges.
- Monthly Federal Universal Service Charge (varies quarterly based on FCC rate) is 2.13% per line.
- Monthly Regulatory Charge (subject to change) is 5¢ per line.
- Monthly Administrative Charge (subject to change) is 40¢ per line.
- The Federal Universal Service, Regulatory and Administrative Charges are Verizon

Wireless charges, not taxes. For more details on these charges, call 1-888-684-1888.

Important Information:

For more information, refer to the Customer Agreement.

Service is subject to the Customer Agreement, which you should read before activating service. Credit approval required. Billing, shipping and end-user address must be within the Verizon Wireless licensed and service areas where the wireless phone number is issued.

In some rare instances, dialing *228 may alter your Calling Plan's Home Airtime Rate and Coverage Area. The accuracy of the roaming indicator on your phone cannot be guaranteed. Charges for calls will be based on the cell sites used and time of day at the telephone switching office that carries your call, which may be different than the time of day shown on your phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to next full minute. Unused allowance minutes lost. Charges start when you first press **SEND** or the call connects to a network on outgoing calls, and when the call connects to a network (which may be before it rings) on incoming calls. Time may end several seconds after you press **END** or the call otherwise disconnects. For calls made on our network, we only bill for calls that connect (which includes calls answered by machines). Calls to 'toll-free' numbers are toll-free; you will be billed airtime. Billing for airtime and related charges may sometimes be delayed. [Delayed airtime may be applied in the month it appears on your bill against airtime included in your Calling Plan for that month, rather than against the included airtime for the month when you actually made or received the call. This may result in charges higher than you'd expect in the later month.]

Family SharePlan

Minimum of two lines required. Maximum of five lines. Only one line is the primary line. All lines must be activated on the same billing account and in the same market.

National IN Calling

If Caller ID is not present or Caller ID Block is initiated, National IN Calling does not apply to incoming calls and will apply to outgoing calls only. National IN Calling is not available to customers whose wireless exchange restricts the delivery of Caller ID or with fixed wireless devices with usage substantially from a single cell site. National IN Calling does not apply if Call Forwarding or No Answer/Busy Transfer features are activated or to data usage, including Push to Talk calls, Picture Messaging or Video Messaging, calls to check your Voice Mail and calls to Verizon Wireless customers using Airfone® Service or any of the VZGlobal services. National IN Calling does not apply in those areas of Louisiana and Mississippi where your phone's roaming indicator flashes.

Internet Access

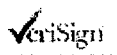
Mobile Office Kits, PC Cards, PDAs or other wireless modem devices may not be used for Internet access without a subscription to select VZAccess plans.


Verizon Wireless Calling Plans, Rate and Coverage Areas, rates, agreement provisions, business practices, procedures and policies are subject to change as specified in the Customer Agreement.

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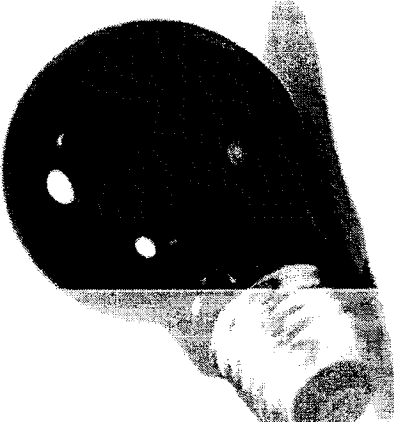
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Call the World Freely. Low international rates. No calling cards or PINS. Just dial and save! >> Details

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Use your broadband phone service to make unlimited U.S. local and long distance calls for \$19.95. >> Details

Enterprise VoIP
VoIP service for businesses including a secure global network and savings up to 50%! >> Details

Residential Long Distance
3¢ per min for all calls in the U.S. and to over 50 countries. No contracts or monthly fees! >> Details



Enterprise VoIP
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11.3.05 - Lingo Offers Additional 37% Savings on Unlimited International VoIP Calling

11.1.05 - PRIMUS Telecommunications Reports Third Quarter 2005 Financial Results
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Access Code: 790252

10.26.05 - PRIMUS Telecom Wins Top Broadband and CEO Prizes at Australian Telecom Awards

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>> Details

Consumer >
Lingo
Unlimited calling to US, Canada and Western Europe for only \$19.95.
>> Details

Wireless
Make and receive international phone calls from your wireless phone. Call the World Freely.
>> Details

Voice Services
Primus offers a broad portfolio of voice services, ranging from long distance to prepaid calling cards.
>> Details

Agent Program Information

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It's your Internet. It's your phone. Make them both work harder for you with Lingo. Talk smart with clear connections for a fraction of the cost of analog calling. That's Lingo.

Home Plans

RETAIL ACTIVATION

Have you already purchased a Lingo compatible router?

CLICK HERE

NEW!

UNLIMITED MEXICO

Talk with Mexico as much as you want!

CLICK HERE

Office Plans

Home Plans

1st Month FREE!
\$19.95/mo



LEARN MORE

\$19.95 per month
1st month FREE!
30 day Money Back Guarantee

SIGN UP NOW

- Unlimited US, local and long distance calls
- Unlimited to Canada and 17 countries in Western Europe
- 26 calling features like Voicemail, Call Forwarding and 3 way calling
- Keep your phone number, Emergency Calling Service and more...

International Plans

How It Works

Features

- Voicemail
- Call Forwarding
- Call Waiting
- Caller ID
- *69
- Speed Dial
- Keep Your Phone Number
- and more...

ALL FEATURES



INTERNATIONAL PHONE NUMBERS

Lingo has phone numbers available in these countries:

- Argentina
- Australia
- Brazil
- Canada
- France
- Guatemala
- Hong Kong

<http://www.lingo.com/>

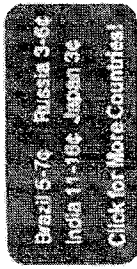
Lingo VoIP Phone Service

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- Japan
- Mexico
- Puerto Rico
- South Korea
- Spain
- Taiwan
- UK

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International Rates



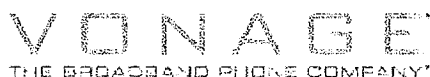
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11/28/2005

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Vonage



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What's Vonage?

Vonage is an all-inclusive phone service that can replace your current phone company. Vonage gives you local and long distance calling anywhere in the US (including Puerto Rico) and Canada for one low price. We can do this because we use your existing high-speed Internet connection (also known as broadband) instead of standard phone lines. You'll save money and get great features like Caller ID with Name, Call Waiting and Voicemail Plus included at no additional cost.

Call

 Anywhere at Any
using **VoIP**

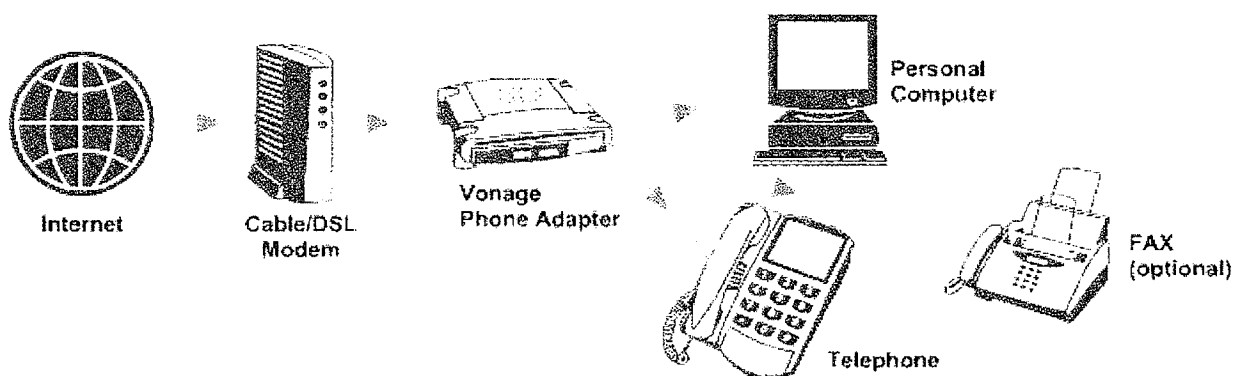
Why is Vonage better?

Vonage gives you great phone service and more:

- Low monthly fees
- More features for free
- Higher quality calls than landline in many cases
- In-Network calls are always free
- No annual contracts
- Low international rates
- 30-day Money Back Guarantee

How does Vonage work?

With Vonage, you connect your telephone to your high-speed Internet connection using the Vonage phone adapter that we send you. Pick up the phone, and use it just like you do today. You can be up and running within minutes of receiving your Vonage phone adapter.



When you pick up the phone, the Vonage phone adapter converts your voice into data and sends it through the Internet like a network sends the call where you want it and translates it back into voice. When the person you're calling picks up the phone just the same as any other call. When someone calls you, they dial your number, your phone rings, and all you have to do is answer it. The only difference is lower phone bills. So what are you waiting for? Sign up and start saving today.

What do I need to use Vonage?

In order to use Vonage service, you will need the following:

- A Broadband Ethernet connection such as Cable or DSL
- A credit/debit card with a US billing and shipping address
- A Vonage Phone Adapter that is provided free, upon sign up through Vonage

- Any touch-tone phone, corded or cordless

What's VoIP?

VoIP (or Voice over Internet Protocol) is a great new way to make and receive phone calls using your broadband Internet connection instead of your standard phone line. Vonage converts your phone calls into data that zips through your high-speed Internet connection like email. It comes out the other end just like a regular phone call. Your callers will never know that it's any different since it sounds like a regular phone call.

What can Vonage VoIP do for you?

Does it work the same as my regular phone service?

What's Broadband?

Broadband is high-speed Internet access such as through a Cable or DSL modem. It gives you a continuous connection to the Internet that speeds much faster than dial-up. You need a broadband connection to use Vonage because we insist on consistent high quality for all your calls. As a general rule, if you're getting speeds of 90 Kbps or better, you probably have a broadband connection.

How can I check my Internet connection?

About Ethernet

About Cable Internet

About DSL Internet

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Vonage The Broadband Phone Company service is redefining communications by offering consumers and small business - VoIP Internet phones, an affordable alternative telephone service. Vonage America Inc. provides VOIP services including account subscription, maintenance, billing and customer care, and is a wholly owned subsidiary of Vonage Corp.

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SUBSCRIBER AGREEMENT

CHOOSE A PLAN

AT&T CallVantage® Service has a plan to fit your budget and calling needs. Whichever plan you choose, you'll get great service, exciting features, and substantial savings over traditional calling with VoIP from AT&T.

\$29.99
PER MONTH*

ORDER ONLINE & GET
FIRST MONTH FREE

AT&T CallVantage® Service Plan
Unlimited Local and Long Distance
calling in the US and to Canada, plus:

- 50% savings on international calls
- Exciting advanced features
- Your favorite traditional features

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\$19.99
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AT&T CallVantage® Local Plan
Unlimited Local calling, 4¢/minute
Long Distance calling, plus:

- Voice Mail with eFeatures
- Caller ID with Name
- Exciting advanced features

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\$49.99
PER MONTH*

AT&T CallVantage® 2-Line Plan
Keep your household connected the
easy way with unlimited Local and
Long Distance faxing and calling in the
US and to Canada for the 1st line and
500 LD minutes for faxing and calling
throughout the US and to Canada on
2nd line, plus:

- Exciting Advanced Features
- Your favorite traditional features
- Fax capability on both lines

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CHECK OUT
INTERNATIONAL
Save an average
on international
calls.

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DON'T FORGET.
speed (broadband)
access to the
these offers.

STILL HAVE
Check out available
high-speed options
AT&T CallVantage

ALL SERVICES GIVE YOU:

VOICEMAIL

CALL LOGS

DO NOT DISTURB

LOCATE ME

SPEED DIAL

KEEP YOUR NUMBER FOR LIFE

SAFE FORWARD NUMBER

FAX AND MODEM SUPPORT

TAKE YOUR SERVICE TO THE NEXT LEVEL WITH PREMIUM FEATURES:

2nd LINE

SIMPLE REACHSM NUMBER

ADD PHONE USERS - AT&T CALLVANTAGE PLUS

CALL FILTERING

RECORD & SEND

CONFERENCE CALLING

¹ Broadband service charges not included. Int'l calls are billed at add'l per-minute rates. \$29.99 service activation fee applies. Disconn and other charges may apply. DSL or cable Internet access required. Service will not function during a power or broadband service out and is not compatible with home or office security systems. Service's 911 Emergency Dialing operates differently from traditional, wire 911 Service. To insure correct emergency call routing, the Service Address provided to us MUST correspond to the physical location of AT&T CallVantage Service phone. Click "911: It's Different" button above for important information about 911 Emergency Dialing and l obtain int'l rates. Other restrictions apply. **Unlimited Local & Long Distance Plan:** 1st month free offer expires 12/31/05 for web or only. **Unlimited Local Plan:** If a non-local number is used for the Locate Me, 3-Way Calling or Call Forwarding features, per minute l distance charges will apply. **AT&T CallVantage 2-Line Plan:** Monthly rate includes voice and fax calls on 2 lines: unlimited domestic and calls to Canada on 1st Line and non-local calls up to 500 minutes per month on 2nd line. Waiver of minute caps by AT&T at any tim not restrict the right of AT&T to enforce such caps thereafter.

² Savings do not include charges for broadband services and are available only to those with broadband internet access via cable mode standalone DSL service. Savings based on weighted average of calling to all countries, compared to the lead plan of AT&T as of 5/1/05 International calls billed at per-minute rates. Calls terminating on mobile phones or other wireless devices may be charged additional p minute rates and are not included in stated savings.

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STATE OF SOUTH CAROLINA

COUNTY OF RICHLAND

CERTIFICATE OF SERVICE

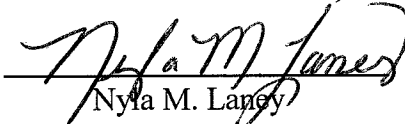
The undersigned, Nyla M. Laney, hereby certifies that she is employed by the Legal Department for BellSouth Telecommunications, Inc. ("BellSouth") and that she has caused BellSouth Telecommunications, Inc.'s Verified Direct Testimony of Steven L. Inman to be served upon the following this November 30, 2005:

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